

Comments

LTP 2021-31

Comment ID	454
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Submission Type	Web
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Files	
First name	Amy
Surname	Bowman
Email address	
Are you submitting on behalf of an organisation?	No, I'm submitting as an individual
Which age category are you in?	-
Do you have any further comments on the activities proposed in specific portfolio/s (please select all those you wish to comment on):	
Where do you live in Canterbury? Select your district below:	Timaru district
Would you like to see us investing in the following initiatives in your area? Kaikoura	
Would you like to see us investing in the following initiatives in your area? Hurunui	
Would you like to see us investing in the following initiatives in your area? Waimakariri	
Would you like to see us investing in the following initiatives in your area? Christchurch	

Would you like to see us investing in the following initiatives in your area? Selwyn

Would you like to see us investing in the following initiatives in your area? Ashburton

Would you like to see us investing in the following initiatives in your area? Mackenzie

Would you like to see us investing in the following initiatives in your area? Timaru

Would you like to see us investing in the following initiatives in your area? Waimate

Would you like to see us investing in the following initiatives in your area? Waitaki

Do you wish to speak to your submission? No

How did you find out about giving feedback?

Your information is held and administered by Environment Canterbury in accordance with the Privacy Act 2020 and Environment Canterbury's Privacy Policy.

There is personal information/contact details in my submission I do not want disclosed: No

From:
To:
Subject: My Way submission
Date: Tuesday, 6 April 2021 9:24:09 am

Hi, I am Amy Bowman - I work as a carer in the community. Many of the people I care for are elderly and challenged members of our community. I make this submission as an individual.

The elderly especially are not able to

(vision impaired, not savvy with technology) use the My Way App.

People who have lost their license - (age related) can benefit incredibly from this service giving them access to shopping for groceries and just paying bills. The aged population struggle to do this as they do not internet bank and this is now worse as many of them used to pay by cheque which is now defunct.

I actively encourage the use of My Way services with clients in our community.

The input I get from them is :

Difficulty getting into the van - physically hard.

Difficulty getting a booking - technology

Lack of understanding of how My Way works

These are not challenges that are insurmountable, I understand these too cost but I am sure more elderly would use this service if we can somehow help them with these problems. This is an excellent service and we need to keep it.

Our population is aging and mobility scooters while they have there place have many downfalls. Clients go too fast on poor pavement areas and fall off them . Clients are out in poor weather conditions .

My Way offers a great safe solution.

I am a supporter of My Way and understand its value in our community - we need to help the challenged members of our community to understand how it works and make it more easily available/ accessible to them.

On a personal level I myself have used My Way and was very impressed at the great level of service.

Thank you for the opportunity to have a say in this matter .

Kind regards

Amy