

## Comments

## LTP 2021-31

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**Status** Processed

Submission Type Web

Version 0.6

First name

Surname

**Email address** 

Are you submitting on behalf of an organisation? No, I'm submitting as an individual

Are you willing to tell us more about yourself? No

Which age category are you in?

Do you have any further comments on the activities proposed in specific portfolio/s (please select all those you wish to comment on):

Where do you live in Canterbury? Select your district below:

Timaru district

Would you like to see us investing in the following initiatives in your area? Kaikoura

Would you like to see us investing in the following initiatives in your area? Hurunui

Would you like to see us investing in the following initiatives in your area? Waimakariri

Would you like to see us investing in the following initiatives in your area? Christchurch

Would you like to see us investing in the following initiatives in your area? Selwyn

Would you like to see us investing in the following initiatives in your area? Ashburton

Would you like to see us investing in the following initiatives in your area? Mackenzie

Would you like to see us investing in the following initiatives in your area? Timaru

Should we continue investing in MyWay by Metro, No Timaru's on-demand public transport service, after the trial period is completed?

## Any further comments on MyWay by Metro? No

When using the My way buses, you have to book an hour and a half ahead of time just to make it to your appointment. Because when I have been on them it usually takes an hour to get to your destination, because they have to pick up and drop off people at various locations around town. Upon going home, you usually end up going to the other side of town to pick people up or drop off, before you end up going to your home location. So this takes much longer than going on the Link bus, which is a much better bus ride. You can wait for the Link bus 5 mins before being picked up and you can be at your destination within 10-20mins. There's more room on the Link bus, and its better for prams, pushchairs, walkers, or wheelchairs. The longest I've had to wait for the My way bus is 28 mins and thats not at peak times also. This wait time is far too long. Also you can have more shopping items on the Link bus, cause there's room, whereas you are only allowed 2 bags for the My way bus. I've seen people buying a bike in a box from the Warehouse and gone on the Link with it. U wouldnt be able to do that on a My way bus. I've had to stand in the pouring rain on the street that is back of the Warehouse to wait for a My way bus, where as another person was waiting in the bus shelter. We could of been waiting at the bus shelter too. My son's cellphone doesn't even get the app on his phone, so he has had to use my phone.

Would you like to see us investing in the following initiatives in your area? Waimate

Would you like to see us investing in the following initiatives in your area? Waitaki

Do you wish to speak to your submission? No

How did you find out about giving feedback? Email

Your information is held and administered by Environment Canterbury in accordance with the Privacy Act 2020 and Environment Canterbury's Privacy Policy.

There is personal information/contact details in Yes my submission I do not want disclosed:

Tell us which information you do not want disclosed:

My name and email address