







Greater Christchurch Public Transport Joint Committee

- Date: Wednesday, 19 February 2020
- Time: 3.45pm 5.00pm
- Venue: Council Chamber, Environment Canterbury 200 Tuam Street, Christchurch



Greater Christchurch Public Transport Joint Committee

Membership

Independent Chair	Alister James
Christchurch City Council	Mayor Lianne Dalziel Councillor Mike Davidson Councillor Sara Templeton
Environment Canterbury	Chair Jenny Hughey Councillor Phil Clearwater Councillor Tane Apanui
Selwyn District Council	Councillor Nicole Reid
Waimakariri District Council	Mayor Dan Gordon
New Zealand Transport Agency	Jim Harland
Canterbury District Health Board	Dr Anna Stevenson

Greater Christchurch Public Transport Joint Committee

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1. Apologies

2. Conflicts of Interest

- 3. Matters Arising
- 4. Correspondence
- 5. Deputations and Petitions

6. Reports

6.1. Monitoring Report

Greater Christchurch Public Transport Joint Committee

Date of meeting	19 February 2020
Author	Len Fleete
	Senior Strategy Advisor, Public Transport, Environment Canterbury

Purpose

1. This paper provides members with an update on greater Christchurch patronage, as summarised in the attached monitoring dashboard.

Value proposition

2. The monitoring dashboard and provides an overview of key performance indicators for the greater Christchurch Metro network covering the last four months of 2019. This provides Joint Committee members with information on the effectiveness and performance of the Metro network.

Recommendations

That the Greater Christchurch Public Transport Joint Committee:

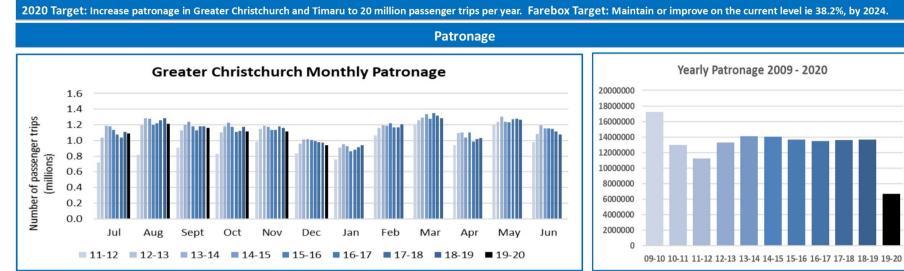
1. Receives the Monitoring Report for information.

Key monitoring results

- 3. Patronage for the current financial year is down 3.5% when compared to last financial year.
- 4. Farebox recovery is declining at around 1.0% when compared to last year.
- 5. The frequent Metro Line routes and city connector routes continue to carry the majority of passengers.
- 6. The frequent Metro Line routes are the heavy-lifters of the network, carrying proportionally more passengers than they cost.

Attachments

• Greater Christchurch Public Transport Monitoring Dashboard September to December 2019.



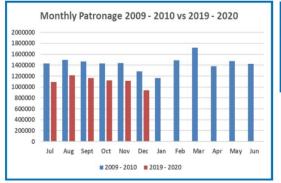
Greater Christchurch Public Transport Monitoring Dashboard September—December 2019 (3rd Quadrimester)

2020 Target: Increase patronage in Greater Christchurch and Timaru to 20 million passenger trips per year. Farebox Target: Maintain or improve on the current level ie 38.2%, by 2024.

Yearly Patronage 2009 - 2020

PATRONAGE BY TYPE	Frequent	Connector	Local	Other
Sep-Dec 2019 patronage	2,422,978	1,110,860	683,564	119,051
% of total patronage	55.9%	25.6%	15.8%	2.7%
Sep-Dec 2019 vs Sep-Dec 2018	↓5.1%	个4.5%	↓ 9.2%	↑2.7%

FREQUENT LINES	Purple	Yellow	Orbiter	Orange	Blue
Sep-Dec 2019 vs Sep-Dec 2018	↓ 3.1%	↓4.2%	↓10.8%	↓ 3.7%	↓0.4%



ROUTE DEFINITION: Frequent = high patronage

Connector = patronage and coverage Local = coverage and accessibility Other = serve specific target markets e.g. schools

Monthy Patronage by Council



PATRONAGE BY COUNCIL	Sep-19	Oct-19	Nov-19	Dec-19	Sep-Dec 2019 vs Sep-Dec 2018
Christchurch City Council (CCC)	1,104,893	1,066,727	1,065,013	903,898	↓3.7%
Waimakariri District Council (WDC)	23,244	21,516	21,107	16,733	↑1.2%
Selwyn District Council (SDC)	31,984	29,513	29,874	21,951	↑4.3%

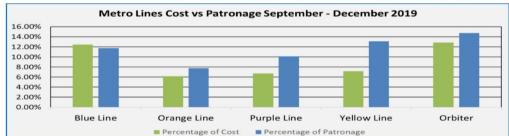
Performance								
	MONTH				QUAD	RIMESTER	YEAR	
	Sep-19	Oct-19	Nov-19	Dec-19	Sep - Dec19	Sep-Dec19 vs Sep-Dec18	Year to date	19/20 vs 18/19
Patronage	1,160,121	1,117,756	1,115,994	942,582	4,336,453	↓ 3.4%	6,641,542	↓ 3.6%
Average passenger trips per weekday	45,169	40,907	43,093	37,577	41,687	↓1.9%	43,261	↓1.1%
Ave passenger trips per weekend day	23,502	22,110	20,954	21,227	21,948	↓5.7%	21,541	↓ 3.0%
Farebox Recovery	37.3	40.5	38.5	35.5	37.6	↓1.2	37.1	↓1.1

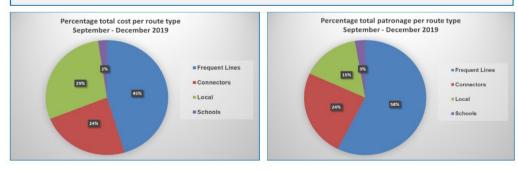
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Customer	геедраск

Feedback Type	Count		% of total passenger trip		
гееораск туре	Sep-19	Oct-19	Nov-19	Dec-19	(Sep - Dec 2019)
Complaints	168	188	218	167	0.02%
Compliments	23	30	24	39	0.00%
General Feedback	52	61	50	34	0.00%

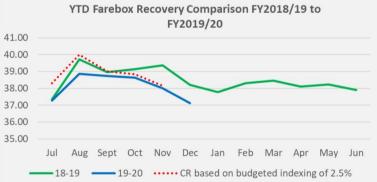
Patronage and Commerciality Trends











6.2. Public Transport Timeline 2020

Greater Christchurch Public Transport Joint Committee

Date of meeting	19 February 2020
Author	Len Fleete
	Senior Strategy Advisor, Public Transport, Environment Canterbury

Purpose

- 1. Attached to this paper is a schedule outlining projects and programmes developed by partner agencies to support and deliver the actions and intents set out in the recently adopted Regional Public Transport Plan.
- 2. This is an informational item setting out an indicative timeline of projects currently in train. Each of these deliverables contributes to an overall improvement in the state of public transport in the Greater Christchurch area.
- 3. Also included are indicative timing for quarterly fora, including joint committee meetings. These are based on the current arrangement of meetings being held on the third week of the appropriate month and may be subject to change.
- 4. It was agreed at the last meeting of the Joint Committee, prior to last year's elections, to report back as this may prove useful particularly as an introduction to the new committee.

Value proposition

5. To provide information on public transport projects and projects that support public transport, in the Greater Christchurch area.

Recommendations

That the Greater Christchurch Public Transport Joint Committee:

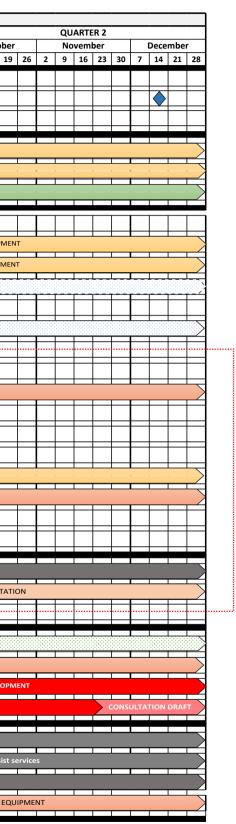
- 1. Receives the report "Public Transport Timeline 2020";
- 2. Agrees that the information can be updated in future progress reports and will be reported back to the Joint Committee at the start of each triennium and every six months thereafter.

Attachments

• Public Transport Timeline 2020 spreadsheet

2020 QUARTER 3 **QUARTER 4** QUARTER 1 Activity February March May July August September October Januarv April June 6 13 20 27 3 10 17 24 2 9 16 23 30 6 13 20 27 4 11 18 25 1 8 15 22 29 6 13 20 27 4 11 18 25 1 8 15 22 29 6 13 20 27 3 10 17 24 31 7 14 21 28 5 12 19 26 2 9 16 23 30 7 14 21 28 oint Committee meetings \diamond \diamond \diamond \diamond Joint Committee workshops Public Transport Advisory Group meetings DEVELOPMENT ture PT Business Case Phases I & II DEVELOPMENT Future PT Business Case Phase III MRT PILOT TRIAL AND ANALYSIS OF RESULTS vestigate Demand Responsive Transport in Timaru IMPLEMENT MONITOR & ADJUST Waimakariri Service Review ----SCOPING & SERVICE DEVELOPMEN Selwyn District Service Review ervice Review of routes in the CCC District SCOPING & SERVICE DEVELOPMENT _ TRIAL EXTENSION AND ANALYSIS Darfield Service TRIAL EXTENSION AND ANALYSIS eeston Service SCOPE IMPLEMENT WHEN FUNDING AVAILABLE nvestigate increases to frequency on appropriate services CONSULT INCLUDING ANALYSIS AND COORDINATION WITH MOTORWAY OPENING LAUNCH Northern Access HOV improvements CONSTRUCTION Northern Corridor HOV Lane CONSTRUCTION UNDERWAY AND ON SCHEDULE Riccarton Road bus priority T CONSTRUCTION Core PT route & facilities : Papanui/Main North/Northlands Palms Public Transport Facilities PHASE I: CONSTRUCTION CONSTRUCTION Core PT Route & Facilities: South-West Lincoln Road Phase 1 DETAILED BUSINESS CASE: APPROVED IMPLEMENTATION: NOT YET APPROVED incoln Road PT Improvements : Curletts and Wrights PLANNING & CONSULTATION DETAILED DESIGN AND TENDERING, CONSTRUCTION PLANNED FOR FEB 2021 inwood/Eastgate PT Hub Upgrade olleston Park n Ride OMPLETED MID 2019 OMPLETED LATE 2019 An Accessible City - Hospital Super Stop Central city travel programme IMPLEMENTATION DEVELOP PROGRAMME Public Transport Marketing Strategy DEVELOP lorthern Motorway TDM Package IMPLEMENTATION SCOPE. DEVELOPMENT AND CONSULTATION TO BE CONFIRMED are Review **RFP/TENDER PROCESS** SOFTWARE DEVELOPMENT & TESTING roject NEXT Ticketing DRAFT LONG TERM PLAN DEVELOPM ong term plan development - all councils (indicative) gional Land Transport Plan development DRAFT PLAN DEVELOPMEN ngoing provision of public transport services VEMENTS AND ADJUSTMENT TO SERVICES TO MAINTAIN QUALITY EXPERIENCE eg al n of ass ervice optimisation PT Stops, Shelters and Seating Installation SELECTION OF SUPPLIER/DEVELOPMENT/TESTING ROLL OUT OF EQUIPMENT pgrade Real Time Information systems

DRAFT Public Transport Timeline 2020 (indicative only)



- 7. General Business
- 8. Next Meeting

9. Closure