

Chatham Islands

Emergency Management At A Glance



Emergency Numbers

Fire Emergency	3050 111	
FENZ	3050 071	
Police	3050 334	
Hospital	3050 035	
Emergency Management	3050 033 ext 703	AH: 3050 005
Council Office	3050033	
Marine Oil Spill	3050 033	AH: Harbourmaster 3050 315
		Nigel Ryan 3050 264

The Chatham Islands Council provides an efficient and effective system of emergency management that minimises the potential effect of all hazards in the community and the environment.

CIC website cic.govt.nz

CIC Emergency Management Facebook facebook.com/CICemergencymanagement

Contents

Emergency Management 2019	1
At A Glance.....	1
Emergency Numbers	2
Contents	3
Area Coordinators.....	5
Coordinator Areas.....	6
Quick Reference Booklet	7
Priorities.....	7
CDEM Group Structure	8
CDEM Structure	9

Supporting Documents..... 10

How Is Information Disseminated..... 11

Information Flow 12

Emergency Operation Centre Structure 13

Controller 14

EOC Activation..... 15

 Alert Stage – Monitoring..... 15

 Standby – EOC on standby and monitoring..... 16

 Full Activation – All EOC Staff and Community Notified..... 16

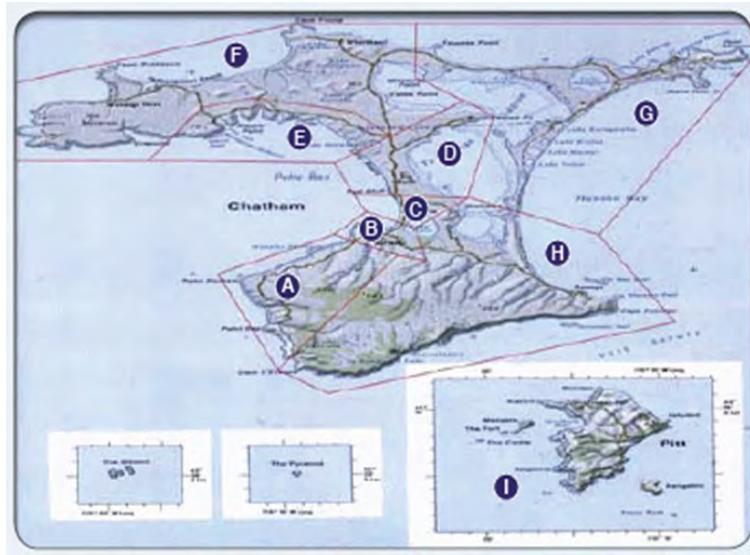
Warnings..... 17

Area Coordinators

Area	Name	Contact	Email
A South Coast	Eileen Cameron	3050 310	gandecameron@farmside.co.nz
B Waitangi	Hirena Daymond	3050 104	ihikaaroa@gmail.com
C Te One	Sam Calder	3050 023	office@teone.school.nz
D Big Bush	Marcel Tuuta	3050 067	marcel.tuuta@nztravelbrokers.co.nz
E Port Hutt	Brian Solomon		cujo22@hotmail.com
F Wharekauri and Waitangi West	Gill Dix	3050 024	m&g@farmside.co.nz
	Marnie Dix	3050 052	marnie.islandlilly@farmside.co.nz
G Kaingaroa	Dale Whaitiri	3050 251	
	Mark Taylor	3050 089	
H Owenga	Nigel Ryan	3050 264	nigel.lou-ryan@hotmail.com
	Jay Preece	3050 449	
	Trescia Lawson	RT chn 60	trescia@haoteora.org.nz
I Pitt Islands	Nadine Lanauze	3050 172	zhc@farmside.co.nz
	Brent Mallinson	3050 212	bnb@flowerpotlodge.co.nz

Coordinator Areas

These areas are not boundaries but guidelines and should be treated as such. They are intended to inform the community what area the coordinators are working in and whom you can contact.



Quick Reference Booklet

This booklet is intended as a quick reference and overview of emergency management for Chatham and Pitt Island and in no way replaces the Chatham Islands CDEM Group Plan.

If you require any information, please don't hesitate to contact the emergency management office during work hours, Chatham Islands Council 03 3050033 ext 703

Priorities

- The priority is to keep people safe, reduce damage to property and restore normality as soon as possible.
- Warnings are issued as soon as practicable so people can take action to reduce loss of life, injury or damage to property.
- Warnings for predictable events are to be given as quickly as practicable.
- Warnings for unpredictable events are a little more difficult to analyse quickly and can take some time to work through.

CDEM Group Structure

CDEM Group

- Mayor/CDEM Chair
- Eight Councilors
- Council CEO
- EM (ex officio)
- MCDEM (ex officio)

CEG

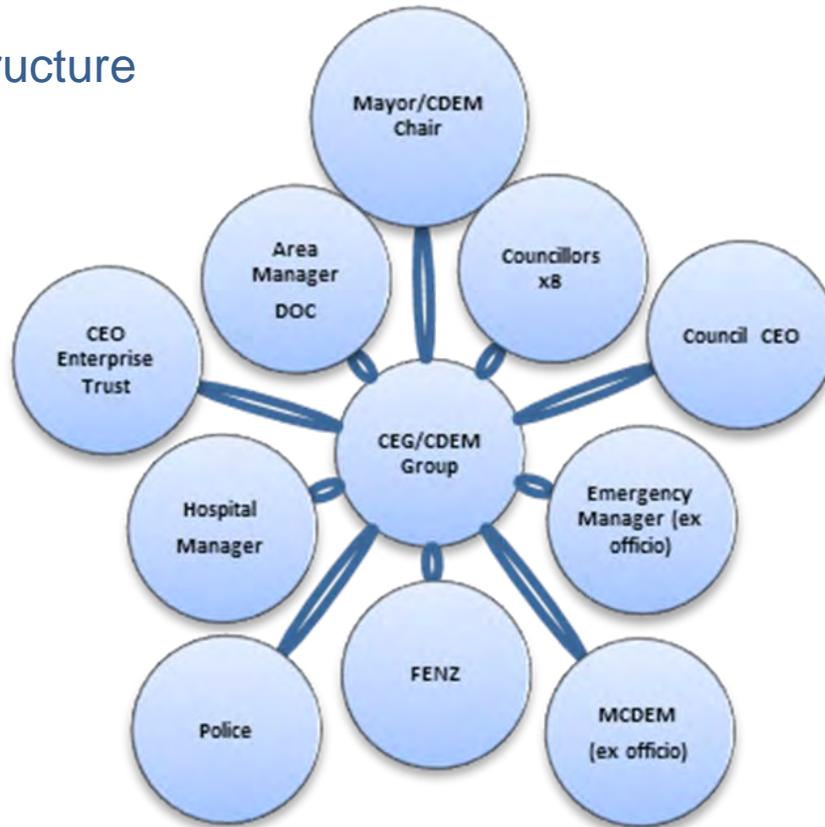
- Police
- FENZ
- Hospital Manager
- CEO Enterprise Trust
- Department of Conservation Mgr.
- Ministry of Primary Industries

Invited stakeholders:

- St John
- Māori Health
- SPCA Animal Welfare
- Iwi/Imi

The CDEM Group and CEG meet jointly, but the elected members ratify the decisions. For more information, please refer to the CDEM Group Plan.

CDEM Structure



Supporting Documents

Supporting documents or relevant plans are listed below. These are reviewed annually, biennially or five-yearly. Copies are available from the emergency management office by request or on the Chatham Islands Council website cic.govt.nz

- EOC Plan
- Communication Plan
- Tsunami Warning Plan
- Evacuation Plan
- Welfare Group Plan
- Recovery Plan
- Pandemic Plan
- Health & Safety Plan
- Maritime Oil Spill Plan

How Is Information Disseminated

Information of impending threat is disseminated as follows, however; the emergency management office may also advise the NCMC/MCEDM that the Chatham Islands have an emergency and require their assistance.

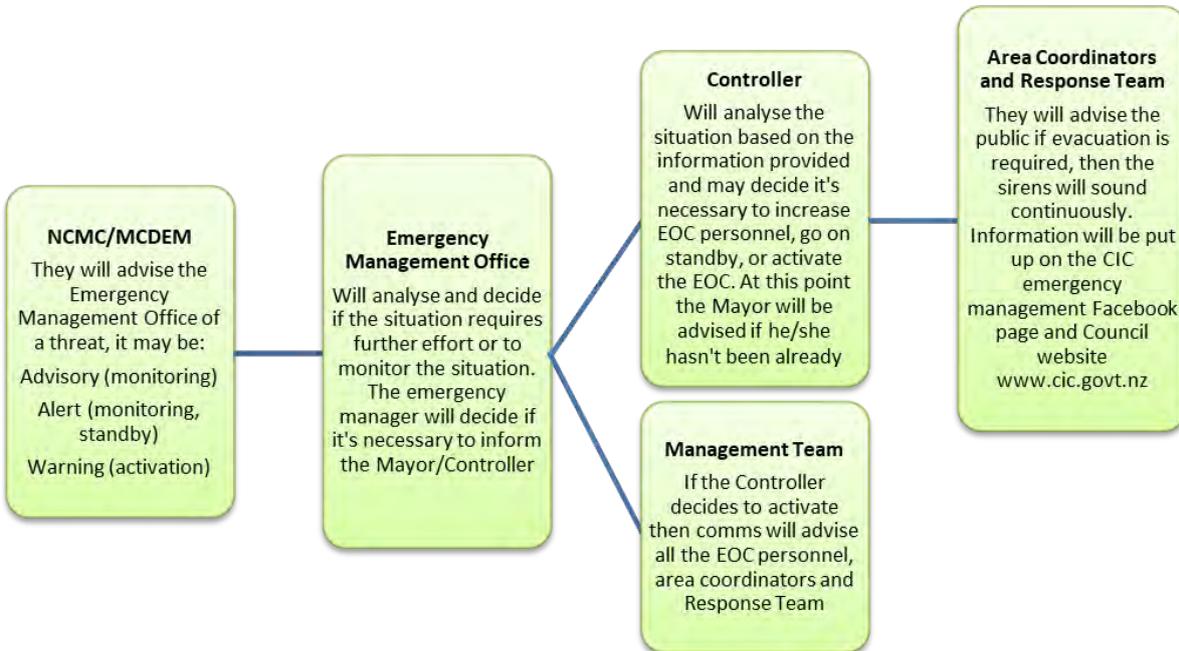
At each stage, information is analysed and a decision made to monitor or advance to the next stage.

There is no one mechanism for informing the community as a whole, so we use a variety of ways to inform the community.

The community also has a responsibility to be prepared, and that includes awareness of information circulation and who they need to contact if they require information in their area.

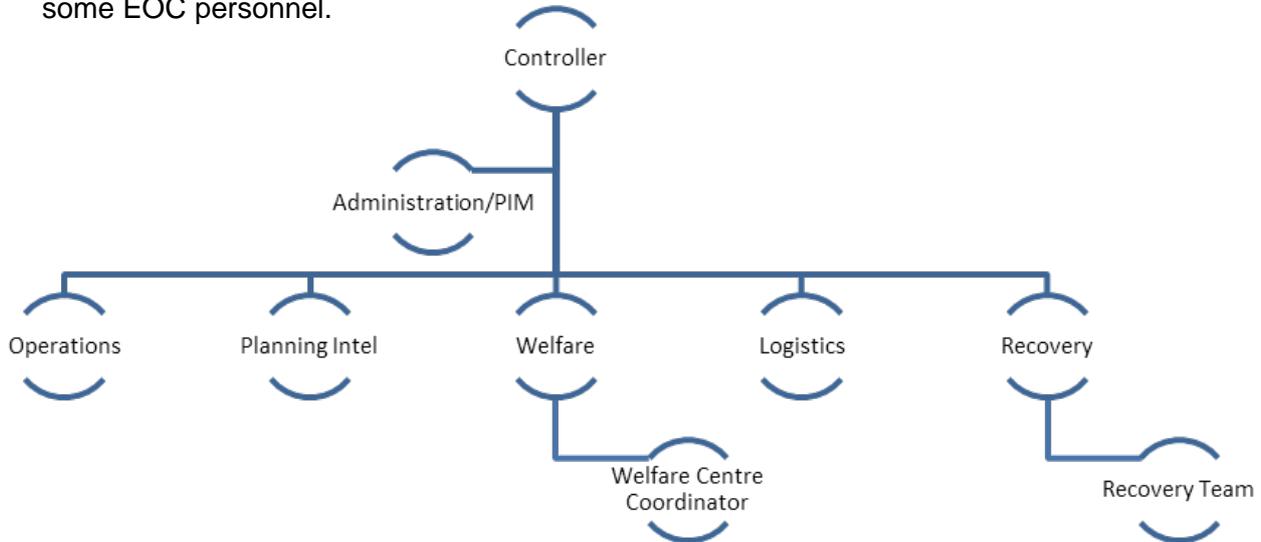
Area Coordinators play a significant role; they are the link to getting information out to the community when all else fails.

Information Flow



Emergency Operation Centre Structure

The EOC structure is a response organisation, but it may not require every function operating during some emergencies. Some situations may only require the Controller and some EOC personnel.



Controller

1. During an emergency event coordinated by the EOC the Controller is in charge regardless of whether there has been a declaration of emergency. Refer to the CDEM Group Plan.
2. During an emergency, all emergency services follow the CIMs (coordinated incident management system) structure.
3. During some emergencies, an emergency response service may require the assistance of the EOC. In this instance the lead agency will coordinate the response and emergency management or the EOC may assist or;
4. If a lead agency is coordinating an emergency event and emergency management, the EOC will assist at the time that a state of emergency is declared. From that point on the Controller is in charge and will be coordinating the emergency, and the lead agency will continue to coordinate their agencies.

EOC Activation

Alert Stage – Monitoring

Emergency management office will be notified of an impending emergency event and will notify the following:

- Controller
- Ministry of Civil Defence Emergency Management
- Communication officer
- EOC personnel as required (Police, Hospital, Fire, DOC, E.Trust, MPI)
- Area Coordinators

During the alert phase, only those needed will be advised, however, monitoring the event will dictate the level of this activity.

Standby – EOC on standby and monitoring

- A threat is imminent and key personnel are on standby.
- Monitoring of the situation by key EOC personnel and contact with the Ministry of Civil Defence Emergency Management, (MCDEM or National Crisis Management Centre, (NCMC)) established.
- All EOC, area coordinators are placed on standby.

Full Activation – All EOC staff and community notified

- An event has occurred or is going to occur.
- The emergency management office establishes contact with MCDEM or NCMC to confirm if the threat is coming offshore or making them aware of a threat from the Chatham Islands.
- All EOC and emergency personnel are activated.

Emergency alerts can start at any of these stages, at any time. Please note that if notice arrives of a full activation at 2am in the morning it still takes time for EOC staff to arrive.

Warnings

Warnings may be issued to the public for safety reasons. The method of warnings will be dictated by the event or threat, and which method can reach the wider community in the fastest possible time. Please note there is no method that can reach all the community all of the time.

- Area Coordinators will always be the first in your area notified of a warning.
- Facebook page CIC emergency management:
[facebook.com/CICemergencymanagement](https://www.facebook.com/CICemergencymanagement)
- Local radio
- VHF
- Door-to-door
- Phone
- Siren
- A continuous sound means evacuate to the safe zone and await instruction from your area coordinators



chatham islands council

Chatham Islands Council
PO Box 24
Tuku Road
Waiangi
Chatham Islands

Ph: (03) 3050 033
(03) 3050 034
Fax: (03) 3050 044
Email: info@clc.govt.nz
Web: www.clc.govt.nz