

PE Number	Date reported	Incident Start Date	Incident Start Time	Overall assessment of event	Event outcome	Final Comment	Type of Incident	Description of Incident as reported to Environment Canterbury	No. Reports per Day COMPLETE	Activity Date CHECKED	Activity Type	Response
PE20091782	12/06/2009	12/06/2009	8:00	Event Forwarded to another Agency			Earthworks/land use consents	Quarrying activities, particularly the noise and the effects of the blasting that are occurring last blast was 1055 hrs this morning.	1			
PE20132337	28/06/2013	28/06/2013	14:52	Event Substantiated			Earthworks/land use consents	Call to complain about Winstone Quarries at about 180 Old West Coast Rd - he has enough and surely must be in breach of consent - this is an on going issues - trucks leaving quarry leave rubble, stones, clay, dirt, stones all over the road making driving conditions hazardous for vehicles.	1			
PE20134833	19/11/2013	19/11/2013	8:00	Event Substantiated	Abatement Notice		Dust	Caller lives east of Winstones quarry and would like to complain about the road conditions and not to mention the living conditions that are deteriorating rapidly. In the past years there have been diggers go down the road and remove the grass verge up to the road this has caused a lot of sludge to come from the road when it rains and end up in the water race. There is a constant cloud of dust that comes from the road and trucks. This dust covers everything, this is dust from trucks transporting fill to and from the quarry, i.e. dust from demolition sites and quarry dust. The dust is effecting properties and peoples health. Caller has a throat infection and his wife has a lung infection at the moment. Cannot prove it but suspect it's from the fine dust particles in the area. Attached are photos taken at 8am on the 12/11/2013. It's like a clay/liquid faction type material. "The only way I can see this resolved is if these vehicles where to enter and exit on miners road and use Main West Road the area would benefit and minimize the environmental damage that is occurring. From what I understand is we are supposed to be zone clean air on this side of the road? Not to clean at the moment. Is this a matter that concerns ecan? If so can it be investigated?"	1			
PE20140081	9/01/2014	9/01/2014	8:00	Event not Substantiated			Dust	Customer phoned to complain about the large amounts of dust coming from a nearby quarry. The caller has lived next to the quarry for 20 plus years and is fed up with this issue. The caller is very concerned about the potential health risks of inhaling such large volumes of dust on a daily basis. The caller said he is aware that we are now finally going to take direct action with the company and said he was advised by our staff to continue calling when the issue is concerning.	1			
PE20140873	25/02/2014	25/02/2014	8:00	Event Substantiated	Infringement Notice		Dust	Sediment being tracked out onto Old West Coast Road fromk the Winstones quarry exit and causing a dust nuisance issue.	1			
PE20142303	12/06/2014	12/06/2014	8:00	Event Forwarded to another Agency			Earthworks/land use consents	Caller rang because he had been speaking to a Fulton Hogan Driver who works at the Winston Quarry on the corner of Buchanans Road and Old West Coast Road. The driver had informed the caller that the quarry had broken through to groundwater table and continued to be working. Caller is extremely concerned about the environment issues and groundwater quality problems which may come from this. He very much wants to be contacted in regards to this complaint.	1			
PE20144977	2/12/2014	2/12/2014	10:18	Event not Substantiated			Earthworks/land use consents	10.18am - Caller rang to let us know that on the latest google earth images dated 27/7 that the quarries of Fulton Hogan, Winstones and Blairs on Old West Coast, Minors Road area had water in them. Caller believes they have excavated too deep and the consent conditions state about only excavating to 1 m above gw. Caller would like someone to call them with outcome on the landline.	1			
PE20150812	6/02/2015	6/02/2015	15:31	Event not Substantiated			Earthworks/land use consents	RE Pictures of ground water windstone quarry - This shows a lot of water maybe this needs checking out, please call for more information	1			
PE20151058	26/02/2015	26/02/2015	10:15	Event not Substantiated			Dust	Hello, the customer called at 1015 in regards to dust from Winstones Quarry on Old West Coast Road. They noted that the dust nuisance was horrendous on the 25/02/2015 at about 1330. It was very windy at this time due to a southerly, and the dust was noticeable at the property of 202 Old West Coast Road. The customer mentioned they are doing nothing to rehabilitate the land, and that no dampening down has occurred. The dust is coming from the quarry floor. Cheers.	1			

PE161742	10/09/2015	10/09/2015	15:30	Event not Substantiated	Noted	Unable to attend. Noted for record	Dust	15:30 - customer called to report an extreme dust that is currently blowing into the property, through the windows and into the home. It is like a dense fog. They are concerned for their animals (pony, ewes and lambs) outside, and for their own health breathing it in. It is coming off the quarry over the road (looks to be 223 Old West Coast Road). It has been bad for the last 15min. Very fine dust. Caller would like a follow up call to discuss action that was taken/can be taken. 2nd complaint received - 10.09.2015 1630 Caller reporting a huge dust storm from Winstones Quarry, 233 Old West Coast Rd, Templeton. They have dust blown all over the house and their trees potentially causing major damage. ECan said the effects from the quarry should be less than minor but it's not. The quarry knew a storm was approaching and they should have wet the quarry down. Customer would like someone to contact him	2			
PE161824	10/09/2015	10/09/2015	15:40	Event not Substantiated	Noted	Noted for monitoring officer follow up	Dust	Hi. Caller phoned at 10:50 about the dust from the new bare land areas at the quarry immediately to their West on Thursday the 10th Sep at 15:30 in the afternoon. This was when the very strong southerly came through. Caller said no wetting methods were used on site pre-emptively or during the high wind event. Caller had to retreat inside as the dust was stinging their eyes. Caller said Winstone uses wind speed sensing automated sprinklers I the north island and suggests that should be used at this site as well. Cheers.	1			
PE162250	25/09/2015	25/09/2015	15:40	Event not Substantiated	Noted	Historical pollution event unable to substantiate.	Smoke from burning	Caller phoned at 03:40pm complaining about the current smoke from burning fresh vegetation waste at the quarry to their south west. The burning has been going on all day. It started at 7:00 with loud booms (from accelerants?) that shook the caller's and nearby houses. Caller is concerned about the fire spreading if the wind direction changes over night. I advised we would not address that aspect and they need to call the fire department if concerned about the safety side and the fire spreading.	1			
PE162871	19/10/2015	19/10/2015	8:30	Event Substantiated	Noted	See job sheet, no further action at present, not being affected by smoke/odour. Will respond again if someone in area if there is an affect outside boundary of where fire is.	Smoke from burning	19/10/2015 - 08:30am - Outdoor burn is still burning at Winstone's quarry 199 Old West Coast Road. It has been going since 25th September. ECan told Winstones quarry to put it out, they said it has been put out however caller says the fire is still smoking this morning. Apparently they do not have a smoke management plan which is required if burning for more than three days.	1	2/11/2015	Phone Call	See job sheet
PE163000	21/10/2015	21/10/2015	12:00	Event not Substantiated	Provided Education	Unable to attend. Have phoned Winstones and they advised dust mitigation measures were working.	Dust	21/10/2015 12:00 - Caller advised they have just driven past Road Metals Quarry on Old West Coast Road (they think) and there are dust clouds coming out all over the road. Caller advised that they slowed right down and had a look and could see the dust was defiantly coming from there. It is really windy at the moment.	1	21/10/2015	Pollution - Phone/Email	Phone call to Winstones
PE165338	22/01/2016	22/01/2016	9:45	Event not Substantiated	Noted	Contacted Winstones to discuss the incident. See activities for additional information.	Oil/fuel	22/01/2016 - 09:45 - Caller is reporting an oil spill of about 100 liters at Winstone Aggregates Quarry. The hydraulic hose split and spilt onto the screening area, the oil went into the area for pit run material, it has been dug up and taken to Burwood. It was technically a contractors responsibility.	1	22/01/2016	Pollution - Phone/Email	Phone Call
PE168219	5/05/2016	28/04/2016	8:00	Event not Substantiated	Noted	Unable to attend at the time and especially as call was received days after the wind event. We will be increasing monitoring of dust discharges from quarries from September onwards	Dust	5/5/16 12:15pm - Call received regarding quarry dust covering the roof of a property opposite Winstone Quarry. The caller has recently had a new roof put on their house, it was clean on 20th April but it was noted on 1 May the roof was covered in dust. The caller believes the dust is the result of southerly winds through the area on 28 April.	1			
PE171277	8/08/2016	8/08/2016	15:30	Event not Substantiated	Noted	Dust likely due to grit laid to counter frost on roads. Quarries organised sweepers to clean up road as well. Officer attended. No offence occurring.	Dust	08/08/2016 - 3:30pm - Caller advised there is dust all over the road from Whinstone and Blakies quarry out front of 280 Old West Coast Road, Sheffield-Yaldhurst, Christchurch City. It is a big issue today especially when it gets wet and trucks drag the mud out and then dries up it blows everywhere	1	11/08/2016	Pollution - Phone/Email	Email to Quarries

PE171931	30/08/2016	30/08/2016	20:35	Event not Substantiated	Noted	Unable to attend. Being followed up by new monitoring officer through intensive monitoring.	Dust	30/8/2016 - 08:35pm - [Quarry Dust - Old West Coast Road] - Email received: This is the result of quarry dust been dragged out of Winstone Aggregates. Entrance on the Old West Coast Road and dragged down Old West Coast Road for all the residents to inhale. 30/08/2016 This is a daily occurrence!! (photos will be sent by email).	1			
PE172021	5/09/2016	5/09/2016	11:15	Event not Substantiated	No Environmental Impact	AJ 5/9/16 Caller met with ECan staff. NFA	Rubbish/waste/offal	5/9/16 11:15 Complaint about alleged contamination of groundwater by discharge of hazardous waste at the Winstone quarry at 325 Old West Coast Road. Caller said a consent has recently been issued which expires in 2017 and they are concerned that water quality is already being adversely affected. They said testing has been done showing elevated levels of E coli in affected wells. Apparently Environment Canterbury already has copy of the test results.	1			
PE172053	6/09/2016	6/09/2016	18:39	Event not Substantiated	Noted	Data not available	Dust	06/09/2016 - 06:39pm - (email received) - This is 2 minutes of footage outside Winstones Aggregates Entrance 06/09/2016, Old West Coast Road contributing to excessive harmful dust around the residents properties close to their entrance. They seem to think sweeping the road helps but it only redistributes the dust into suspension. I hope this sweeping action is not seen by any authority as a remedy to their careless actions as a business. This is 2 minutes and this dust is being tracked from the quarry all day through operating hours and re distributed around the residents properties 24/7. Photos sent in.	1	8/09/2016	Pollution - Phone/Email	Call to customer
PE172283	12/09/2016	12/09/2016	8:00	Event not Substantiated	Noted	NM: Noted for record	Dust	12/9/16 dust from winstones quarries over home	1	26/09/2016	Correspondence	E-mail sent to manager
PE172209	19/09/2016	19/09/2016	11:54	Event not Substantiated	Unable to Attend	AJ 15/03/2018 Closing for reporting purposes	Chemical/other contaminant	19/9/2016 11.54am Caller wanted to notify ECan that the water testing they have had done has returned with a high silica count. Water quality has deteriorated in the past 4-6 months. Concerned this is due to the quarry across the road and a suspected new tailings dam. The caller is happy for someone to come and take a look at their water and see their test results. The latest testing was done on 24th June. The caller asked that they get a follow up to their enquiry.	1			
PE172627	27/10/2016	27/10/2016	13:00	Event not Substantiated	Noted	This was a complaint relating to the use of Winstone's Old West Coast Road exit. Since the quarry reps meeting 9/3/17 Winstone's agreed to use the Miners Road exit. This will resolve the problem	Dust	27/10/2016 04.00pm - Caller reporting quarry dust blowing onto their property this afternoon from Winstone extension on Old West Coast Road. Very little wind, few trucks going past. Told to ring us when an issue, but happens everyday. Need to get them to stop using the entrance road Old West Coast Road. Tuesday heap of dust too. No mitigation happening. On and off this afternoon, must be doing something across the road.	1			
PE172674	2/11/2016	2/11/2016	8:00	Event not Substantiated	Noted	unable to verify claimants claims	Dust	1/11/16 Email: Re: Road Dust. Residents have been told Winstones are going to use the Old West Coast Entrance less for their own Vehicles....The residents certainly haven't witnessed this. In fact the Heavy Vehicle use of this entrance has only increased, residents now see trucks coming and going as well as every other contractor in town. More than 3 years ago we took our concerns to Environment Canterbury, that the continued use of Old West Coast Road was going to have an adverse effect to the residents health, as huge volumes of quarry dust was being tracked down the road and inhabitant the air/environment around the area.	1	16/02/2017	Pollution - Site Visit	Site inspections
PE174015	1/03/2017	1/03/2017	16:00	Event not Substantiated	Noted	1/3/17 Site visit. conditions seemed to have moderated. Met with Winstone's Staff. Light to mod SW wind. Activities finished for the day. Hi use areas dampened down water truck & sprinklers. No dust disch across the prop boundary. Ref photos & dust mitigation documentation	Dust	1/03/2017 3:55pm - [DUST FROM WINSTONE QUARRY] - Caller rang wanting to advise that the dust coming from the Quarry on Old West Coast Road "had not been good" since the Southerly change came through at 2pm. Described the dust as being unbelievable.	2	2/03/2017	Pollution - Phone/Email	Phoned customer

PE174181	9/03/2017	9/03/2017	8:00	Event not Substantiated	Noted	DF: 13/03/2017 -, this incident could be entered, noted and completed.	Dust	09/03/2017 4.05pm - - Caller reporting excessive dust on Old West Coast Road outside Winstone Quarries. Dust is streaming out from trucks as they go down the road. Doesn't need a call back. Extremely bad, 6/6. Breeze. Hazardous to driving. Started this morning. Husband working along roadside at 8.20am, had to wear a mask. Still bad now.	1			
PE174140	10/03/2017	9/03/2017	8:00	Event not Substantiated	Noted	KK: info came through at midnight unable to substantiate. NFA required	Dust	10/03/2017 12:40a.m. email received: Excessive Quarry Dust beyond the Winstones Boundary 09/03/2017 can be seen here: <a href="https://www.facebook.com/Dust4Miles/videos/1235701079832835/">https://www.facebook.com/Dust4Miles/videos/1235701079832835/</a>	1			
PE174215	16/03/2017	16/03/2017	15:30	Event Substantiated	Written Warning	Written warning to be issued to Winstones	Dust	16/03/2017 3:29 received email: "A lot of Quarry Dust around the Winstone Aggregates Old West Coast Road Entrance 3-30pm 16/03/2017". **2ND COMPLAINT** - 16/03/2017 3.39pm *Caller reporting dust coming from the entrance of Winstone Quarry on Old West Coast Road. Noticed at 3.36pm. **3rd complaint** 16/3/2017 04.43p.m. Caller reported dust occurring from Winstone Quarry on Old West Coast Road. The dust has been pouring down the road since 1pm today. The trucks drag the dust. The wind isn't a major factor. Customer requested follow up.	3	16/03/2017	Pollution - Phone/Email	Email to CCC
PE174229	17/03/2017	17/03/2017	13:00	Event not Substantiated	Noted	Unable to verify dust complaint	Dust	17/03/2017 12:45pm - Caller advised dust coming from Winstone Quarries. Noticed now as just got home. Concerned about silica. No wind it is coming from the back of the trucks leaving. Caller is at Old West Coast Road, Yaldhurst, Christchurch, Christchurch City and clouds of dust all over road. **2ND COMPLAINT** - 17/03/2017 03:17PM - Caller reporting dust coming from trucks travelling from Winstones Quarry off the back of the trucks from Old West Coast Road. Noticed from 1pm. Caller said they can barely breathe after being outside this afternoon. **3RD COMPLAINT** - 17/03/2017 2:41pm received email: "Quarry Dust emanating from Winstone Aggregates exit Old West Coast Road 17/03/2017 2pm photos can be seen here: <a href="https://www.dropbox.com/sh/cw19rot6c0goid/AAD0gjmABOJifnHJ_bPy7Dma?dl=0">https://www.dropbox.com/sh/cw19rot6c0goid/AAD0gjmABOJifnHJ_bPy7Dma?dl=0</a> ".	3	17/03/2017	Pollution - Site Visit	Dust not verified
PE174772	15/05/2017	15/05/2017	12:30	Event not Substantiated	Unable to Attend	Refer to PE174866	Dust	15/05/2017 12:45pm - Caller advised their windows are covered in crystallized silica from the quarries on Old West Coast Road, Templeton, Christchurch. Been like this for a week.	1			
PE174783	16/05/2017	16/05/2017	19:35	Event not Substantiated	Referred Int/Ext	17/5/17 Referred to CCC as we don't deal with noise	Earthworks/land use consents	16/05/17 7.35pm - Old West Coast Road. Quarry- Winstone - Fulton Hogan are all in the same block out in Templeton. re: noise from quarry-machinery noise. He thinks it should have stopped by now	1	17/05/2017	Pollution - Phone/Email	emailed CCC
PE174820	19/05/2017	19/05/2017	20:45	Event not Substantiated	Unable to Attend	CM 19/05/2017: Advised By ECan staff, strong southerly, but wet. No issue expected. Noted on file.	Dust	19/05/17 8.45pm - Old West Coast Road, opposite. Gustly strong wind, Winstones Quarry extension. causing breathing difficulties - windows are all shut. **2ND COMPLAINT** 19/05/2017 07:26pm - EMAIL RECEIVED (no photos yet) - "Hi as a Yaldhurst resident we are meant to inform you if we see dust outside a Quarry boundary. I would like to put a complaint about the dust on Miners Road that is definitely out of Quarry boundaries. I will email photos taken today (Friday 19th May) to <a href="mailto:ecinfo@ecan.govt.nz">ecinfo@ecan.govt.nz</a> ".	2			
PE181884	1/07/2017	1/07/2017	13:21	Event not Substantiated	Unable to Attend	KK: Afterhours, unable to attend.	Dust	1/7/2017 1:21pm Had to leave home this morning because of difficulty breathing invisible dust from the quarry.	1	1/07/2017	Pollution - Phone/Email	E-mail CCC
PE181932	6/07/2017	7/07/2017	11:00	Event Substantiated	No Environmental Impact	No Dust	Dust	06/07/2017 02:56pm - [Dust in air, Miners Rd, Templeton from Quarry] - EMAIL to ECan Staff member: ".....I have gone to miners road and photographed the dust in the air and the sealed road is slick with caked silt for the full length between the two main roads. Please take this as a complaint". **2nd Complaint** - 07/07/2017 11:34AM - Caller phoned in regards to dust from Winstones Quarry noticed on Miners Road, Yaldhurst this morning. Dust nuisance is still there and they want to see something done. The dust has now progressed from Old West Coast Road to Miners Road. There is no wind in the area.	2	7/07/2017	Pollution - Site Visit	No Dust

PE182442	29/08/2017	28/08/2017	15:30	Event not Substantiated	Verified but Compliant	Not verified as complaint was placed on l left site	Dust	29/08/2017 8:35am - Caller advised the dust from Winstones at property Old West Coast Road, Templeton, Christchurch, was really bad yesterday (28/08/2017) blowing to Caller's property on Old West Coast Road, Templeton, Christchurch. Started at 3:30pm and carried on until 6pm. The dust was visible and there was no wind.	1			
PE182458	30/08/2017	29/08/2017	17:00	Event not Substantiated	Verified but Compliant	Complaint contacted though web site	Dust	30/08/2017 9:27am - [Winstone Quarry Dust, Old West Coast Road] - Caller reports dust from Winstone Quarry at property on Old West Coast Road, Templeton, Christchurch. Dust was very bad last night from 5pm and was blowing into Caller's property on Old West Coast Road, Templeton. Caller could not see the dust but it was still hard to breath within the house.	1	29/08/2017	Pollution - Site Visit	Site visit
PE182771	2/10/2017	2/10/2017	9:00	Event not Substantiated	No Environmental Impact	Unable to verify from site inspection	Dust	02/10/2017 11:32AM - Caller phoned in regards to dust from Winstones Quarry on Old West Coast Road since 09:00AM this morning. Wind is southerly at 27km/hr and the dust is coming from shingle crushing. Please call with PE#.	1	2/10/2017	Pollution - Site Visit	site visit
PE183440	27/11/2017	24/11/2017	12:00	Event not Substantiated	Unable to Attend	DF: 27/11/2017 - Advised Waste and Environmental Management Team. Emailed CCC. Information received three days after the dust noticed; NFA at this stage.	Dust	27/11/2017 8:39am Email came in reporting Quarry dust being blown over neighbours from Winstones Extension at 199 Old West Coast Rd, Yaldhurst, Christchurch. The customer said this has been an issue all week but particularly bad on the Friday afternoon (24/11/2017).	1	27/11/2017	Pollution - Phone/Email	Email to CCC
PE183510	1/12/2017	1/12/2017	12:00	Event not Substantiated	No Environmental Impact	no dust observed	Dust	1/12/17 12:08pm Caller has complained about the quarry dust coming from Winstones Extension at Old West Coast Road. They have said their whole house and car is covered in dust and the wife has had to get an inhaler it's that bad. The caller has advised they will carry on calling until something is done they just want the dust mitigated. ** 2nd complaint** 1/12/2017 1.05p.m. Caller advised there is currently dust coming from Winstone Quarries at Old West Coast Road. There is no dust mitigation from what the caller can see. Caller has been in touch with the Environment Minister.	2	1/12/2017	Pollution - Phone/Email	Emailed CCC
PE183576	6/12/2017	5/12/2017	18:10	Event not Substantiated	No Environmental Impact	Small amount of dust from truck movements, mitigated by water cart.	Dust	5/12/17 6:10pm: We have been experiencing excessive amounts of quarry dust settling over our home coming from Winstones Extension as satisfactory dust mitigation was not being employed when observing them today. Also there will be zero dust mitigation between 5pm and 8am 05/12/2017. We are located on Old West Coast Road.	1	11/12/2017	Pollution - Site Visit	Site inspection
PE184810	20/03/2018	16/03/2018	8:00	Event not Substantiated	Unable to Attend	AJ NM informed - report 4 days after event NFA	Dust	16/03/2018 - Excess dust from Winstones quarry on Friday March 16 after forecast southerly wind change duration of dust pollution 1 hr. This is not in compliance with consent restrictions.	1			