

PE Number	Date reported	Incident Start Date	Incident Start Time	Overall assessment of event	Event outcome	Final Comment	Type of Incident	Description of Incident as reported to Environment Canterbury	No. Reports per Day COMPLETE	Activity Date CHECKED	Activity Type	Response
PE175151	26/06/2017	26/06/2017	14:30	Event Forwarded to another Agency	Referred Int/Ext	DF: 26/06/2017 - Forwarded to CCC for their action.	Dust	26/06/2017 02:35pm - [Dust & Mud on Guys Road, Yaldhurst- from trucks from SOL quarries] - Caller phoned in regards to a truck that they followed down Guys Road, Yaldhurst, Christchurch from the SOL quarries that was tracking mud and dust all over the road from the site. This was noticed just prior to the call. They think that the paved exit at the quarry site is not long enough to trap the dust before it leaves the site onto a public road.	1	26/06/2017	Pollution - Phone/Email	Email to CCC
PE181911	4/07/2017	4/01/2016	8:00	Event not Substantiated	No Environmental Impact	No Dust observed	Dust	04/07/2017 04:09pm - Caller reports dust from trucks coming out of SOL Quarries Ltd from 33 Guys Road, Yaldhurst. Dust covers caller's car and trees along the side of Guys Road. Caller suggests that more water should be used for dust suppression. Caller stated this has been a problem for 1.5 years.	1	5/07/2017	Pollution - Site Visit	No dust observed
PE182257	12/08/2017	12/08/2017	11:00	Event not Substantiated	Unable to Attend	Noted for the record	Dust	12/08/17 11:23am Dust is coming off the trucks as they travel along the road from Quarry Message: Dust all over the trees and they are also covered dust.	1	25/09/2017	Note	no site visit
PE182362	18/08/2017	18/08/2017	16:00	Event not Substantiated	No Environmental Impact	Dust stirred up on the quarry property was not traveling beyond the boundary	Dust	18/8/2017 4.31p.m. Caller reported dust coming from SOL Quarries on Guys Road, Yaldhurst. Trucks from the quarry are stirring up dust. There isn't any wind, they first noticed the dust this afternoon. Caller would like PE number sent once it has been assigned. 18/08/2017 04:30 pm. Complaint about the current dust haze coming from SOL Quarries Ltd at 33 Guys Road. It is coming from the quarry itself rather than the road/drive entrance which they have complained about in the past they said.	2	16/10/2017	Note	noted for the record
PE182405	25/08/2017	25/08/2017	10:30	Event not Substantiated	No Environmental Impact	Dust on quarry land not leaving the site. dust on the road coming off the trucks not the quarry	Dust	25/08/2017 10:30AM Caller reported dust coming from SOL Quarries on Guys Road, Yaldhurst. Trucks from the quarry are stirring up dust. There isn't any wind. Noticed just prior to the call. Caller would like PE number sent once it has been assigned.	1	16/10/2017	Note	noted for the record
PE182519	6/09/2017	6/09/2017	7:40	Event not Substantiated	No Environmental Impact	CE: I observed some dusty tyre tracks on the road that were very light. When trucks picked up speed they were generating dust but a lot of it appeared to be coming from the road verge.	Dust	06/09/17 7.40am re: mud going on to the road- trucks bring it out on their wheels.	1	24/10/2017	Note	not substantiated
PE182740	27/09/2017	27/09/2017	8:00	Event not Substantiated	No Environmental Impact	General complaint about issues customer is having with quarrying in the area. some relevant to ecan and some not. have rung customer and will be conducting a site monitoring visit to answer the questions he has that fall within ecan's responsibility.	Dust	Email received: 27/09/17 6:17pm Hi, I'd like to put in a formal complaint about the increasing dust pollution from Sol Quarry operations on Guys Road and surrounding area.	1	24/10/2017	Note	not substantiated
PE182728	28/09/2017	28/09/2017	18:00	Event not Substantiated	No Environmental Impact	General complaint about issues customer is having with quarrying in the area. some relevant to ecan and some not. have rung customer and will be conducting a site monitoring visit to answer the questions he has that fall within ecan's responsibility.	Dust	Email received 28/09/17 6:15pm: Attached to email was a letter about the effect of dust pollution. To whom it may concern, I am writing with regard to the amount of pollution caused by the Sol Quarry on Guys Road, Yaldhurst, Christchurch. I have lived in Guys Road for over nine years and we have regularly walked from our address to the end of Conservators Road as part of our health and fitness. This is our neighbourhood. Since Sol Quarry was established we have increasingly been unable to walk in our area as a result of ongoing heavy traffic and rising dust issues. We are not completely aware of what the protocol is in terms of requirements the quarry needs to meet to ensure public health, however what we are experiencing has had a detrimental effect on our lifestyle and health as a result of the quarry being established. These effects include the following: <ul style="list-style-type: none"> <li>• Having to change our exercise routine to work outside Quarry hours</li> <li>• Having to go elsewhere to be able to walk, which incurs financial costs and downtime to our lives.</li> <li>• Enduring increasing dust intake detrimental to our health</li> <li>• Fast moving trucks in a residential area on Guys Road</li> <li>• The road in our area breaking up and a channel occurring on both sides of the road caused by trucks on a road which is not designed to cater for wide, heavy traffic.</li> <li>• Increasing dust in our home and inability to open windows in Quarry times.</li> <li>• Increasing water pooling as a result of the road camber changing and channels occurring.</li> <li>• Contribution to health risks</li> </ul> We have often been covered in dust from passing trucks leaving and entering the Sol Quarry entrance on Guys Road. These dust clouds reach from the entrance/exit to the end of Guys Road leading on to School Road and down to Savills' Road Turn off. When walking it is often slippery under foot because of excess dust. We can see the dust clouds accumulating from far back to where the Quarry exists off the road. Trucks are often doing excessive speeds coming from the quarry and going either left or right. Times during the day until the quarry closes does not see truck traffic diminishing except in exceptionally bad weather. This includes using Guys Road off School Road and on return. The use of water to 'dampen' down dust is ineffectual. We have watched a small water truck spraying on many occasions which runs down Sol Quarry's extended road to the main public road, drives out of the entrance and does a quick loop straight back in. This does nothing to alleviate the dust problem which affects the whole of Guys Road from top to bottom. Our neighbours do not open their windows until the weekend when quarry times have ceased, due to knowledge of silicosis and its causes.	1	24/10/2017	Note	not substantiated
PE182727	28/09/2017	28/09/2017	16:30	Event not Substantiated	No Environmental Impact	General complaint about issues customer is having with quarrying in the area. some relevant to ecan and some not. have rung customer and will be conducting a site monitoring visit to answer the questions he has that fall within ecan's responsibility.	Dust	Email received 28/09/17 4:54pm: Photo is attached to email showing dust picked up from the wind on haul road. Per section 11. C. I. (of CRC155098) unsealed quarry roads are part of the quarry therefore requires automatic sprinkler system per clause 8 a. as is clearly discharging windblown dust. Have never seen the haul road off guys rd dappend down so would imagine that is a non compliance? . photo attached.	1	24/10/2017	Note	not substantiated
PE182792	3/10/2017	3/10/2017	8:00	Event not Substantiated	Unable to Attend	Noted for the record	Dust	03/10/17 all the time: dust blowing all the time, its everywhere - hundreds of trucks coming in and out and causing air pollution constantly.	1	25/10/2017	Note	not substantiated
PE183125	31/10/2017	31/10/2017	16:00	Event not Substantiated	Unable to Attend	Not able to make site visit at this time	Dust	31/10/2017 04:44pm Caller reports large amounts of dust blowing off Guys Road which makes it challenging to do recreational activities and dust also get into his car window. Source of dust is trucks that drive out for Sol Quarries at 33 Guys Road, Yaldhurst, Christchurch, Christchurch City. Dust has been an issue today from 4pm - now, also been an issue randomly for last 2 days, no noticeable wind. Caller believes Sol Quarry is not consistent with their consent conditions (CRC155098).	1	28/11/2017	Note	no site visit

PE183146	1/11/2017	1/11/2017	8:00	Event not Substantiated	No Environmental Impact	Not able to make site visit	Dust	1/11/2017 4:53p.m. Caller advised there is excessive dust coming from SOL Quarries today 33 Guys road. Dust extends from guys road to school road. Caller also advised the trucks are not meeting their consent requirements (section 13 (f)) that trucks must drive at 15km/hr. They have been driving at 50-60km/hr	1	28/11/2017	Note	no site visit
PE183234	8/11/2017	8/11/2017	7:20	Event not Substantiated	Unable to Attend	Noted for the record - working with SOL to ensure compliance	Dust	08/11/2017 07:45AM - [SOL Quarry Operating in High Wind, Guys Road, Yaldhurst] - At SOL Quarry, 33 Guys Road, they aren't to operate when wind is over 10 mtrs per second. Caller checked on the Chch Airport site and it was 24 knots which is about 12 mtrs per second. At 07:20am trucks are going out, so they are working. **2nd COMPLAINT** - 08/11/2017 08:08am - Caller advised they noticed SOL Quarry on Guys Road are operating while their consent says they should cease at 10m/s winds. There is dust and trucks moving in and out. CALLER WOULD LIKE FOLLOW UP PLEASE. **CALLER 2 PHONED AGAIN** - 8/11/17 04:40pm Caller would like a call back regarding SOL quarries. They are disregarding conditions of consent. It would be good if someone from ECan could respond straight away. Wind usually dies down before we arrive. Please call customer back.	3	8/01/2018	Note	noted for the record
PE183293	13/11/2017	13/11/2017	16:00	Event not Substantiated	Unable to Attend	Not substantiated	Dust	13/11/2017 04:27PM - Caller reports excessive dust coming from SOL Quarries today at 33 Guys road. Dust extends from Guys Road to School Road. Caller also advised that SOL Quarries is not meeting their consent requirements regarding dust suppressant and speed of trucks (must drive at 15km/hr). They have been driving at 30-60km/hr. This was noticed today at approximately 4pm.	1	14/11/2017	Pollution - Phone/Email	Email to CCC
PE183324	15/11/2017	15/11/2017	16:00	Event not Substantiated	Unable to Attend	Noted for the record	Odour	15/11/2017 04:37PM Caller reports excessive dust coming from SOL Quarries today at Guys road. Dust extends from guys road to school road. Caller also advised that SOL Quarries is not meeting their consent requirements regarding dust suppressant and speed of trucks (must drive at 15km/hr). At least 3 trucks were noticed driving at 30-60km/hr. This was noticed today at approximately 4pm when caller gets home. Caller suggests that more water trucks would be required to suppress the dust. Caller is threatening to go to the media. Caller has taken photos of dust.	1	8/01/2018	Note	not substantiated
PE183357	20/11/2017	20/11/2017	7:30	Event not Substantiated	No Environmental Impact	Noted for the record	Dust	20/11/2017 4:30pm - [Dust from SOL Quarries, Conservators/Guys Roads] - Caller rang reporting dust from trucks driving to and from quarry. Trucks are speeding going at 60-70km/h rather than the 15km/h they are allowed to go. Customer also believes they have more truck loads coming to and from the quarry than the allowed 300 journeys. Dust was in the air today from trucks from 7:30am until 4pm.	1	21/11/2017	Pollution - Phone/Email	Email to CCC
PE183461	28/11/2017	28/11/2017	8:00	Event not Substantiated	No Environmental Impact	Made site visit, dust is within the site boundary's - no offsite effect - dust not heavy.	Dust	28/11/17 04:27pm - Customer called to advise that the consent CRC155098 is being breached in terms of the dust management at 33 Guys Road - SOL Quarries Limited. They advised that they are not wetting it down hourly - as they are required to in their consent, and they are driving at excessive speeds, which is also breaching their consent as it causes dust to pick up and cause a nuisance. Caller advised that they are breaching 9 different things on their consent.	1	29/11/2017	Pollution - Phone/Email	Email to CCC
PE183727	14/12/2017	12/12/2017	8:00	Event not Substantiated	Unable to Attend	Noted for the record	Dust	14/12/2017 04:23PM Caller reports dust coming from the access way at 33 Guys Road - SOL Quarries Limited. Large amounts of dust has accumulated and is blowing 200 both ways down 33 Guys Road. Caller quoted consent CRC155098 and stated that the holder was breaching their consent conditions. Has been an issue for today 8am-now and on 13/12/2017 and 12/12/2017.	1	11/01/2018	Note	noted for the record
PE184032	16/01/2018	16/01/2018	11:00	Event not Substantiated	Unable to Attend	NM: 18/01/2018 - Phoned Caller to discuss issue.	Dust	16/01/2018 11:54am - [SOL quarry dust] - Email: "At 11.00am I was travelling down guys road following a truck that had just exited the SOL quarry and the dust just kept pouring from the vehicle for another 2 kms. And when I came back from dropping a son off at the airport, more dust billowing behind another truck that are exiting the quarry."	1	18/01/2018	Pollution - Phone/Email	Phone call to Caller
PE184051	17/01/2018	15/01/2018	8:00	Event not Substantiated	No Environmental Impact	Not dust observed at the time of inspection	Dust	17/1/2018 04:16pm - [CRC155098 compliance complaint SOL Quarries] - Caller reported SOL Quarries as they do not believe SOL are meeting the conditions of their consent. They said that the road leaving the quarry is required to be clean chip which it is not. SOL are also not wetting the road to prevent dust and so dust has been going everywhere over the last three days. Caller said they have read conditions of consent and wants them investigated. 17/01/2018 05:11pm - EMAIL received: "I was coming come from work @ 5pm along guys rd and a paul smith truck was coming out of SOL quarry onto the road in front of me. I was literally swallowed up in dust and my visibility was zero."	2	18/01/2018	Pollution - Phone/Email	Email to CCC
PE184071	19/01/2018	19/01/2018	13:00	Event not Substantiated	Unable to Attend	Unable to attend as on site with another complaint	Dust	18/01/2018 6:00pm - Coming home again today from work along guys rd I see a dust haze through the shelter belt along the driveway for SOLS quarry, I drive past the shelter belt and see the massive dust clouds coming from the trucks that travel along here. 30 degree day with wind and there is no water cart in site. This is an ongoing issue with SOL and they really need to do something about all the dust they are sending into the air	1			
PE184126	23/01/2018	23/01/2018	11:50	Event not Substantiated	Unable to Attend	Phoned SOL and ensured SOL was still watering the haul road. Rang customer back.	Dust	23/01/2018 11:50am - [Dust SOL Quarries] - Caller reports large quantities of dust coming out of SOL Quarries and from trucks coming out of there are blowing it everywhere. Noticed just now. Caller did not know name of road (likely Guys Road).	1			
PE184228	29/01/2018	29/01/2018	16:25	Event not Substantiated	Referred Int/Ext	RES 07/03/18: referred to CCC	Dust	29/01/2018 04:25 pm Complaint about the current dust leaving the boundary of SOL quarries. Caller said the wind speed is currently 9.7m/s so less than the 10 m/s consent trigger, but above the 5m/s trigger requiring wetting to prevent dust leaving the site. Dust is coming from Haul Road within the site. Caller does not need a call back.	1	30/01/2018	Pollution - Phone/Email	Email CCC
PE184419	13/02/2018	13/02/2018	15:20	Event not Substantiated	Referred Int/Ext	RES 08/03/18: advised CCC, closing now for reporting purposes	Odour	13/02/2018 03:20 pm Complaint about large quantities of dust coming out off SOL Quarries and particularly from trucks exiting the site. Noticed just now. The location is on Guys Road off Haul Road. **2nd Call** 13/2/2018 4:19pm Caller reported dust coming from Sol quarries in Yaldhurst. The is a NW wind. Been happening all afternoon. Caller said they are breaching their consent conditions as they are speeding down the road and not wetting the area where dust is coming from.	2	13/02/2018	Pollution - Phone/Email	Email CCC
PE184750	14/03/2018	14/03/2018	14:30	Event not Substantiated	Unable to Attend	AJ 14/03/2018 CE unable to attend due to other priorities. To call site and talk to manager. NFA	Dust	14/03/18 2.40pm Caller has reported the dust coming off SOL quarries mainly coming from th trucks when exiting the site. Location is on Guys Road **2nd Call** Email received 14/3/2018 5.03p.m. Dust is pouring off SOLS driveway. No water cart in sight. Time is 5pm. Neighbour's down Guys Rd will be getting covered in dust	2	14/03/2018	Pollution - Phone/Email	Phone to site
PE184759	15/03/2018	15/03/2018	12:30	Event not Substantiated	No Environmental Impact	Water truck is operational - dust is being kept down on the site - satisfied that it complies.	Dust	15/03/18 12.30pm Caller has reported the dust coming from SOL Quarries on Guys Road is horrific. The last couple of days have been the worst. The trucks pulling onto Guys Road from the quarry are creating all the dust which the caller says will have silica in it too. Not being watered down and the water truck they have is useless. **2nd Report** Email received: 15/3/2018 12.35p.m. Dust pollution being caused by trucks exiting the SOL Quarry site at Guys Road Yaldhurst via the Ecan owned land driveway. This dust has Silica in it as well. Please take action as SOL's attempt at putting water over the access road is useless **3rd Report** 15/3/2018 2.35p.m. Email received: walking along guys rd constant trucks going past an d im getting covered in dust. No water for the second day so lots of dust being blown off the driveway and road from SOLS quarry	3	15/03/2018	Pollution - Site Visit	Site Visit
PE184820	20/03/2018	20/03/2018	15:30	Event not Substantiated	Verified but Compliant	The dust on the road appears to be coming from the grass verge and is drawn up by the trucks as they pass. driveway is being watered and entrance has been recently swept.	Dust	20/03/18 3.30pm - [Dust SOL Quarries] - Dust pollution being caused by trucks exiting the SOL Quarry site at Guys Road Yaldhurst via the Ecan owned land driveway. This dust has Silica in it as well. Constant. **2nd REPORT IN 24 HOURS** 21/03/2018 3:45pm = Haze of dust down guys rd coming from quarry trucks. I walked the dog along this road last thursday the 15th march and afterwards i developed symptoms of excessive dust. I ended up with sinusitis , headaches, tiredness and coughing. I now longer can walk along this road. WILL YOU PLEASE DO SOMETHING ABOUT THIS DUST!	2	20/03/2018	Pollution - Phone/Email	Email to CCC

PE184829	21/03/2018	21/03/2018	8:30	Event not Substantiated	Unable to Attend	Noted for the record	Dust	21/03/18 8.34am Caller has reported a lot of dust from SOL Quarries. There is no water truck there. Travelling down to Savills Road, dust being transported all the way. A truck leaving the quarries every 2/3mins.	1	21/03/2018	Pollution - Phone/Email	CCC emailed
PE184880	26/03/2018	26/03/2018	11:07	Event not Substantiated	No Environmental Impact	CE: made site visit. Dust is blowing up from grass verge as trucks pass. water truck is operational in the haul road. any dust generated is blowing away from the road and the nearest residence.	Dust	Email 26/03/18 11:07am: Dust from SOL Quarry, Guys Road just went past SOLs entrance on guys rd, dust haze along guys rd. I thought ecan said no visible dust beyond the boundary!!! Pollution hotline - Dust Sol Quarries 26/03/2018 03:10 pm. Complaint about the current dust from SOL Quarries. The water truck is not being used and the trucks carrying material are uncovered. Trucks travelling on Guys Road soon disappear into the dust cloud they create. Caller said as far as they are aware we've not infringed or taken any enforcement here. They called it another failure by ECan. They are keen for a follow up with info about what we are doing.	2	26/03/2018	Pollution - Phone/Email	Email CCC
PE184905	28/03/2018	28/03/2018	7:00	Event not Substantiated	No Environmental Impact	CE: Made site visit. wind had picked up by10:30. water truck was observed operating at the site. entrance has been recently swept. I did not see dust from the site leaving the boundary.	Dust	28/3/2018 8:41am - [Dust - SOL Quarries] - Caller reported dust coming from SOL Quarries on Guys Rd. Trucks coming from the gravel are stirring up dust and dragging it everywhere along the road. Very little wind. Started 7am this morning. **2nd Report** 28/3/2018 9.26a.m. - [Dust from SOL Quarry] - Caller advised this morning there have been many trucks working at SOL Quarry. There was one water cart which did nothing. there is no wind. Caller is sick of calling and is wearing a dust monitor.	2	28/03/2018	Pollution - Phone/Email	Emailed CCC
PE184963	4/04/2018	4/04/2018	10:00	Event not Substantiated	No Environmental Impact	CE: made site visit. Water truck was working and K-line irrigation was operational on the haul road. this leaves a few hundred meters of road for the truck to manage and there was no dust at the time of my visit coming from the site.	Dust	04/04/18 11:14am - [SOL Quarries Dust] - Caller has reported an excessive amount of dust from SOL Quarries on Old West Coast Road. Caller has seen since 10am this morning and still bad now. The caller has explained there is clouds of dust leaving the quarry.	1	22/05/2018	Note	site complies
PE185028	8/04/2018	8/04/2018	15:30	Event not Substantiated	Unable to Attend	DF: 09/04/2018 - Received after hours; no Officer available to attend; noted; phoned Caller back.	Dust	08/04/2018 03:20pm - [Dust from Quarries] - Snap Send Solve received : Haze of dust from the Quarries sitting in suspension over our area, Old West Coast Rd, Yaldhurst, Christchurch	1	9/04/2018	Pollution - Phone/Email	Phoned Caller
PE185081	16/04/2018	16/04/2018	13:00	Event not Substantiated	Unable to Attend	16/4/18 NOTED. No staff avail to attend. 19/4/18 Attempted to contact customer twice no response. Will close off complaint.	Dust	16/04/18 01:03pm - [Dust from SOL and Frews Quarries] - Caller has reported the dust from SOL Quarries and Frew Quarries. Every truck that goes past is producing awful amounts of dust/clouds of dust. Happening now, blasting dust. The Caller would like someone to come out today and witness what is going on as it is terrible.	1	16/04/2018	Pollution - Phone/Email	Email to CCC
PE185096	17/04/2018	17/04/2018	16:26	Event not Substantiated	Unable to Attend	Unable to verify as unable to attend. Noted for record.	Dust	Dust from quarry 17/04/18 Caller has reported excessive amounts of dust coming from SOL Quarries. Hall Road just off Guys Road.	1	18/04/2018	Pollution - Phone/Email	Email CCC
PE185318	8/05/2018	8/05/2018	14:56	Event not Substantiated	Unable to Attend	Noted for the record	Dust	08/05/18 2:56pm - [Dust from 33 Guys Road] - Snap Send Solve received 2018-05-08 02:53pm Location: 33 Guys Rd, Yaldhurst, Christchurch (Geocode: -43.49399, 172.503524) My camera doesn't pick up the huge amount of dust coming off guys rd. Second picture shows the amount of dust on one side of the road. Photo attached. **Further report, same caller** 08/05/2018 03:00pm Snap Send Solve received, 33 Guys Rd, Yaldhurst, Christchurch (Geocode: -43.49399, 172.503524). This is better picture of the amount of dust coming from sols quarry. One side is dusty other side not. No water cart in sight! Photo attached.	1	8/05/2018	Pollution - Phone/Email	Email to CCC
PE185351	10/05/2018	10/05/2018	8:00	Event not Substantiated	Unable to Attend	Noted for the record	Dust	10/03/18 03:52pm - [Dust from SOL Quarries, Guys Road] - Caller has reported the dust on Guys Road, again. Caller is not happy as nothing ever happens and is not good enough. Never gets any follow up. Said they never get a call back after they make a report. Getting sick of it.	1	10/05/2018	Pollution - Phone/Email	Emailed CCC
PE185376	14/05/2018	14/05/2018	8:00	Event not Substantiated	No Environmental Impact	Noted for the record	Sediment	Dust on road/turned to mud - SOL Quarries 14/05/18 Caller has reported the debris/mess from SOL Quarries on Guys Road. What would be dust is now mud. Causing issues for the locals along the road.	1	14/05/2018	Pollution - Phone/Email	Email CCC
PE185494	25/05/2018	25/05/2018	8:00			Data not available	Dust	25/05/2018 11:02pm - Snap Send Solve received Dust 21-93 Conservators Road - When: 2018-05-25 11:02pm - Dust all throughout the day coming off guys rd. When will you guys get your act together and do something about this. I'm sick of complaining and nothing happens. Location: Conservators Road, Yaldhurst.	1			
PE185562	31/05/2018	31/05/2018	8:00			Data not available	Dust	31/05/2018 06:51pm - [Dust on Guys Road] - Snap Send Solve received - "Driving past sols quarry haul road on guys rd at 8.00am today I get covered in a cloud of dust. Sick of driving past this quarry and the dust that is coming onto our roads." Noticed at 06:48pm; 21- Conservators Rd, Mcleans Island, Christchurch	1	1/06/2018	Pollution - Phone/Email	Email to CCC
PE185603	8/06/2018	8/06/2018	7:00			Data not available	Dust	08/06/2018 12:50pm - [Dust from SOL Quarries] - Caller has reported the dust on Guys Road and Ryans Road from SOL quarries. It is unbelievable at the moment as mud has built up whilst it has been raining and now as it dries is producing dust due truck movements. It's been a problem today since 07:00 am. Caller is not happy as nothing ever happens as far as they can see. Call has never had any follow up. Said they never gets a call back after they make a report. Caller is getting sick of calling us and nothing being done.	1	8/06/2018	Pollution - Phone/Email	Emailed CCC
PE185771	29/06/2018	28/06/2018	18:00			Data not available	Dust	Quarry dust When: 2018-06-28 06:00:26 UTC Location: Conservators Rd, Mcleans Island, Christchurch 7676, New Zealand Notes: Dust come from sols quarry on guys rd	1			
PE168136	3/05/2016	3/05/2016	8:00	Event not Substantiated	Noted	DF: 03/05/2016 - Not enough information. NFA at this stage.	Dust	03/05/2016 - 12:00pm - Caller complained about trucks from the Quarry stirring up dust on the gravel road near their house. The trucks drive on the road at all hours leaving thick black dust clouds. The road is Makerikeri Road in Loburn.	1			
PE169668	21/06/2016	21/06/2016	9:45	Event not Substantiated	Noted	Data not available	Dust	21/6/2016 - 09:45am - [Concern of breaching gravel take] - Caller is concerned there are a lot of trucks transporting gravel for SOL Quarry . The caller said there are up to 12 Trucks a day and it may be an excess take and unsustainable volumes are excavated. The caller also wanted to know if there is any traffic management for the quarry as there are so many trucks stirring up dust. The caller would like to be contacted with a follow up. **2nd complaint** - 22/6/2016 - 12:15pm - Caller reported the Dust from the trucks coming in and out of SOL Quarry on Makerikeri Road. The dust sends dust high into the air and affects the caller's property especially in NW wind. the dust is very bad today, the caller would like the truck to go slower down the road. the caller rang yesterday aswel and is still waiting for their call to be returned.	2	21/06/2016	Pollution - Phone/Email	Phone call made
PE171612	18/08/2016	18/08/2016	15:00	Event not Substantiated	Noted	Dust is mostly coming off the road. SOL has requested the truck drivers operate at a slower pace	Dust	18/8/16 - 03:00pm - Report of dust coming from the SOL Quarry Site within the bed of the Makerikeri River, opposite Makerikeri Road. Dust has been an issue at the site for 6-8 weeks according to the customer the site is very dry and no attempts made to dampen down the site. [SOL Shingles Limited appear to hold a gravel extraction consent for this site CRC151969 which is currently in the process for renewal CRC170900.]	1	1/09/2016	Pollution - Phone/Email	Called the consent holder