

Complaint against	PE Number	Date reported	Incident Start Date	Incident Start Time	Overall assessment of event	Event outcome	Final Comment	Type of Incident	Description of Incident as reported to Environment Canterbury	No. Reports per Day COMPLETE	Activity Date CHECKED	Activity Type	Response
Ablett Quarry - Pound Road	PE20150932	18/02/2015	18/02/2015	13:46	Event not Substantiated			Dust	The customer called at 1346 in regards to dust that is coming from a quarry on 335 Pound Road owned by the company Abletts. The dust is from the crushing of concrete at this location, with the customer worried about asbestos being included in the materials they are crushing. This issue has been ongoing for some time with the customer saying that it was also a nuisance last week. The dust is brown, gritty and sandy and covers the buildings and cars in the area. The dust nuisance started ten minutes prior to the call, with only a little amount of wind in the area today. The nuisance also extends to the evenings with night shift staff also noting the nuisance. The customer has never noticed any water trucks being used, but thinks this would be a good idea for them	1			
CCL - Springs Road	PE20140166	16/01/2014	16/01/2014	8:00	Event not Substantiated			Dust	Complaint about huge amounts of dust coming from quarry at cnr Springs and Halswell Junction Rds - last year he noticed there were water trucks but none present currently and with high wind, dust is going everywhere.	1			
Downer - McLeans Island	PE165237	15/01/2016	15/01/2016	16:20	Event not Substantiated	Noted	Unable to attend. RMO will carry out site visit in next few weeks and remind quarry of dust obligations	Dust	4:20 - caller reported a large dust issue on McLeans Island Road. The dust is coming from the Quarry to the south of this property which is on McLeans Island Road. The excavators have still been working in the high wind today, and this is causing a higher amount of dust. Caller said the Quarry had called the caller to say they would reduce operations to reduce the dust, but caller believes this has not been done, and doesn't think there is dampening down happening.	1			
Grant Brothers - Savills Road	PE184453	15/02/2018	15/02/2018	2:53	Event not Substantiated	Verified but Compliant	Consented activity	Chemical/other contaminant	15/2/2018 2.49p.m. Caller advised cement trucks are being washed down at the quarry pit at 48 Savills Road, Chch. There is no mitigation or treatment system, it goes to the pit. This has been going on for 10 years.	1	22/02/2018	Pollution - Phone/Email	Call from customer
Grant Brothers - Savills Road	PE184903	28/03/2018	28/03/2018	7:30	Event not Substantiated	Unable to Attend	Noted for the record	Dust	28/03/2018 07:39am - [Dust on road from Grant Bros Quarry, Savills Road, Yaldhurst] - There is an awful amount of dust on the road from the quarry. The trucks are keeping it airborne. Significant reduction in visibility. Rated 4/6. Noticed at 07:30am.	2	28/03/2018	Pollution - Phone/Email	Email to C
Grant Brothers - Savills Road	PE182705	26/09/2017	26/09/2017	8:00	Event not Substantiated	No Environmental Impact	General complaint about issues customer is having with quarrying in the area. Some relevant to Ecan and some not. Have rung customer and will be conducting a site monitoring visit to answer the questions he has that fall within Ecan's responsibility.	Dust	26/09/2017 8:40am - [Dust from SOL Quarries, Guys Rd] - Caller advised there is dust from SOL Quarries on 33 Guys Road, Yaldhurst, Christchurch, and site on Savills Road just around the corner. Caller has been speaking to CCC who has said that the dust is an Ecan issue. The dust comes from the trucks driving in and out of the site. CCC have said they can not do anything about it. Caller advised they can not drive down the road without getting covered in dust and the callers fancy car is getting stone chips which cost about \$500 a pop to remove. The Caller advised that SOL was given consent as they were told noone would be affected however this is affecting the Caller. The CCC have advised under their bylaw they can regulate truck movements down the road however CCC has said that the dust is an Ecan issue even though it is on the road. With the strong winds recently it has been really bad, the consent is issued for 20 years and the caller has had enough of it. **2nd Report** 27/09/2017 8:30 Caller would like a call back - use cellphone no. which is Caller's son, who also knows about the issue. The Caller advised that CCC told them that someone from Ecan went out yesterday and told CCC the dust was not an issue. The Caller will send through a photo to show the plumes of dust coming from a truck 2 days ago. The dust was an issue this morning. The caller advised they are mostly annoyed with the fact they are not able to drive down the road without getting covered in dust nor can their kids bike down the road anymore. However if we say that is a non issue then the Caller will start to look at other non compliances with the consent. Caller advised it says 2ha in their consent as a maximum of exposed soil - they are going to send a drone in to look but know there is more about 10 ha exposed. The Caller advised trucks are supposed to enter at less than 15km a hour - they are going faster than that. Caller advised they are supposed to close down operation if wind goes over a certain speed - they operate 24/7. Caller advised they were supposed to tarseal the drive but it has only just happened. Caller advised they are supposed to wet down on a Sunday if it is windy - they have never done this. Caller said there is lots of non compliances here but they really just want the dust down the road issue resolved. CCC advised someone went out from Ecan yesterday but they went to Conservators Road, this is not where the issue is, the issue is on Guys Road. The Caller said if we think it is not an issue they would like to sit on the road side with us and point out the dust plumes that come from the back of the trucks. **3rd Report** 27/09/2017 9:00am [Dust nuisance from 33 Guys Road - SOL Quarries] - EMAIL: Hello please see below email. This was just a random photo of the 1st truck that came out on the way home from work so is typical of day to day. Can be a lot worse than this after rain. Regarding site they have 2 consent applications in at the moment. Subject: EC366392 Please see attached photo of: Dust nuisance from 33 Guys Road, this is 4 days after rain, dust from the mud on the road and driveway from the works being carried out on that site. Same issue is at Savills Road from site, who are and have been for the last 7 years without a consent. Therefore not sure how this can be enforced, understand there is an application in at the moment, the concreted area they have sealed to date as requested by the CCC is not sufficient to have remedied the problem. **4th Report** [Dust nuisance from trucks on Guys Road] 27/09/17 04:56pm Dust is no different today. And a photo from a car not just trucks pulling up the dust. showing dust off the haul road not sure if this complies with consent creating that much dust, clearly not sufficiently wetted down.	4	24/10/2017	Note	not substantiated
Harewood Gravels Company	PE165311	21/01/2016	21/01/2016	10:30	Event not Substantiated	Provided Education	Dusty but not beyond property boundaries therefore not an offense. Requested dust carts to keep dust down.	Dust	10:30 - customer called to complain about the dust coming off from the trucks coming in and out of Harewood Quarries on McLeans Island Road. There is no watering down happening. There is a light breeze at the moment	1	21/01/2016	Pollution - Site Visit	Site visit! Harewood Quarry
Harewood Gravels Company	PE173005	29/11/2016	29/11/2016	17:04	Event not Substantiated	Noted	NOTED. 29/11/16. Mod to Strong NW wind at time of call, but this died away almost immediately after the call was received. Site has consent, CRC094105.1	Dust	29/11/16, 05:04pm Dust discharge Air Pollution Confidential Does not want to leave details. Around about 500 McLeans Island Road. Huge dust clouds billowing across the road. Affecting visibility for traffic and going into peoples property. From a quarry - Harewood Gravels. Off their roads.	1			
Isaac Construction Quarry	PE183647	9/12/2017	9/12/2017	12:00	Event not Substantiated	No Environmental Impact	Noted for the record	Dust	9/12/2017 12:02pm - affecting McLeans Island Rd, Isaac old Quarry, next door to Downers. Lots of dust coming off the site.	1	10/01/2018	Note	not substantiated
Mt Alford Lime Quarry - C	PE20082518	7/08/2008	7/08/2008	8:00	Event not Substantiated			Earthworks/land use consents	Concerning the Mt Alford Lime Quarry, they are adjoining land owners, stating breach of consents	1			
Mt Alford Lime Quarry - C	PE20102437	15/07/2010	15/07/2010	8:00	Event not Substantiated			Sediment	concerned neighbour did not want to leave any details. Over the last month Alford Lime has been dumping over burden from the quarry into the river, they have dug a hole and are filling it in with this. Drive down Carneys Road, and turn left towards Taylors Stream and follow the path you can't miss it.	1			
Mt Alford Lime Quarry - C	PE171631	19/08/2016	19/08/2016	8:00	Event Substantiated	Noted	Upon full site inspection, I am satisfied no fugitive dust is leaving the site. It is all contained in the milling shed/yard. A very minimal amount of dust leaves shed, dissipates after 10 metres. Site boundary is at least 500metres away. Site has good relations with neighbours, notifies them of works	Dust	19/08/2016 - 9:00am - [Ongoing Dust Discharge to Air Carneys Rd, Alford Forest] - Email received from Ashburton District Council - Please follow up with ADC- Hi there, We have received a complaint regarding a large amount of dust being discharged to air from a quarry at 271 Carneys Road, Mt Alford in the Ashburton District. I have had a phone call with the complainant and they have said that there has been a steady stream of dust originating from the same area of the quarry. The dust has been happening at the site for the last few weeks and is even occurring when it is raining. The quarry currently holds a resource consent with the Ashburton District Council and within that consent there is a condition regarding dust management as follows [see document attached]. Could this matter please be investigated.	1	24/08/2016	Pollution - Site Visit	site visit
Multiple - Main West Coast	PE185502	25/05/2018	25/05/2018	12:40	Event not Substantiated	Unable to Attend	Road Metals forwarded CCC photos showing heavy rain at time of complaint. Road Metals advised that a sweeper truck would be used on the road on Saturday morning. Acknowledged that there is an issue and we are working on solutions.	Dust	25/5/2018 12:40pm - [Dust and rocks on road from Quarry] - Caller reported stones and dust getting flicked up from trucks coming from a quarry. Caller was driving along Main West Coast Rd, near the prison and had so much dust collect on their windscreen that it was dangerous to drive. Caller is fed up with this issue and has threatened to go to the media if nothing is done about it.	1	25/05/2018	Pollution - Phone/Email	Phone call
Multiple - Main West Coast	PE185717	22/06/2018	22/06/2018	15:30	Event not Substantiated	No Environmental Impact	AI 26/06/2018 General comment. Unable to contact customer but we are working on the ongoing nuisance dust issues from the quarries.	Dust	Quarry Dust caller advised has just had a letter about the dust monitoring, advised dust is clearly an issue for everyone there today. Advised to drive down Main West Coast Road all the way down to Miners Road, out the from of the Fulton Hogan offices are wheeled bins that have only been out for a couple of days and they are thick with dust. The road is covered in dust and plumes every time cars drive down there. Caller advised it is also an issue down Kettlewell? Drive down to the Redymens Quarry.	1	26/06/2018	Pollution - Phone/Email	Phoned caller - no answer x
Multiple - Miners Road /	PE185553	31/05/2018	9/05/2018	8:00	Event not Substantiated	Verified but Compliant	Dust generated by trucks dragging dirt off using Miners Road berm and spreading down the road and onto west Coast Road. The dirt is drying and successive trucks causing dust cloud.	Sediment	31/05/18 01:17pm - [Yaldhurst Quarry trucks dropping mud and gravel on Miners Road] - Customer called to report about the Yaldhurst quarry trucks which are traipsing mud and gravel over Miners Road and some of the West Coast Road. Caller advised that this has been really bad over the past few weeks, and they are sick of it. Caller would like a call back to discuss what can be done in regards to this issue please.	1	31/05/2018	Pollution - Phone/Email	Email to C

Multiple - Old West Coast	PE185339	10/05/2018	10/05/2018	8:00	Event not Substantiated	Unable to Attend	AJ 14/05/2018 Ecan staff informed at time. Multiple quarries. Unable to attend at time.	Dust	9/05/18 8:42pm Dust from quarries on Old West Coast Road, Christchurch When: 2018-05-09 08:38:34 UTC Location: Old West Coast Rd, Yaldhurst, Christchurch 7676, New Zealand Notes: There was lots of visible dust from the Quarries in suspension in the air over our area in Yaldhurst today at 5pm. If we can see visible dust the invisible dust will be around too as it travels further. Seven weeks straight with Respiratory issues tells me there is a problem around here too. Photos: none **2nd Report **Dust from Road Metals Quarry, Main West Coast Road When: 2018-05-09 23:34:11 UTC Location: W Coast Rd, Templeton, Christchurch 7676, New Zealand Notes: There is a huge amount of visible dust in the air on Main West Coast Road outside Road Metals Quarry and the prison. Also down Miners Road. Photos: none	2	14/05/2018	Pollution - Phone/Email	Email CC
Multiple - Old West Coast	PE185378	14/05/2018	14/05/2018	8:00	Event not Substantiated	No Environmental Impact	Complainant discussed and shared with me his research into crystalline silica, however I pointed out to complainant I am not an expert in this subject. I did submit a complaint on his behalf into the complaints data base for record.	Chemical/other contaminant	14/5/2018 12:24pm Silica dust on property Caller reported silica dust on his property from nearby quarries. Caller has had experts look at the dust and confirmed it is silica and it is affecting his health. They have been wearing masks to try and minimise effects but still an issue and they don't believe they should have to wear it on their property. Caller would like someone to come to their property at old West Coast Rd so they can show what the issue is and see how it can be sorted. They would like to be called before the visit.	1	15/05/2018	Pollution - Phone/Email	Phoned
Multiple - Templeton	PE174528	20/04/2017	9/11/2015	8:00	Event Substantiated	Written Warning	Warning letter	Rubbish/waste/offal	20/04/2017 09:28am It is alleged that Fulton Hogan received, as cleanfill material into their Leggett Road quarry, material that was not consented to be deposited. No Consent documents are available. The material was from a LLUR site and was contaminated with high levels of As, Cd, TPH and DDT derivatives. This was at various times between 09/11/2015 & 24/11/2015.	1	8/09/2017	Pollution - Research	EDP
Multiple - West Coast Road	PE184033	15/01/2018	15/01/2018	18:00	Event not Substantiated	Unable to Attend	NM 18/01/2018 - received after hours unable to attend	Dust	15/01/2017 6:05pm - [Dust Old West Coast Road and the Main West Coast Road, Yaldhurst] - Email: Hi have just come home from work 6pm and there is very visible dust in the air over our area Old West Coast Road and the Main West Coast Road. **2nd Incident Report** - 15/01/2018 6:00pm - Email: I came home this afternoon to find that all the quarries around us are creating a massive haze of dust. We had no problems when they were on holiday and now first day back at home and the dust returns. quarries involved will be Fulton Hogan, Kbs, Harewood Gravels, Frews and SOLS.	2	17/01/2018	Pollution - Phone/Email	Email to C
Multiple - Yaldhurst	PE20142032	23/05/2014	23/05/2014	8:00	Event Substantiated			Dust	Caller is working at the western most end of the airport and is experiencing a huge amount of dust coming from either the Downers yard or the quarry behind them. There is a huge amount of dust and it is stopping all of the callers workers from doing anything. If you take your phone out on site the screen will be covered in dust within seconds. It is a huge hazard for everyone working there as nobody can see more than a few metres in front of them.	1			
NA	PE185492	24/05/2018	24/05/2018	8:00	Event forwarded to Int/Ext	Referred Int/Ext	AJ 25/05/2018 Passed to Ecan staff member for ongoing action at quarries	Dust	Air quality monitoring not working 24-05-2018 - 1757 - Caller states that there are six monitors around the West Coast quarry area - four have not been working for 3 days. Caller says that there is an important RMA meeting happening within two months. These results will affect outcome and will not be accurate due to incorrect recording	1			
Ngai Tahu / Lincoln Unive	PE20132982	22/07/2013	22/07/2013	8:00	Event not Substantiated			Rubbish/waste/offal	Caller is complaining about the current deposition/ backfilling at the quarry site at 1532 Springs Road, Lincoln. The relevant consents are CRC102312 and CRC102580 in the name of Lincoln University Property Joint Venture Ltd. The caller advised silt is currently being deposited into excavated/ quarried land and the issue is the water table is currently above ground so they are depositing directly into groundwater. The caller is happy to be called with any questions.	1			
Ngai Tahu / Lincoln Unive	PE20133336	1/08/2013	1/08/2013	8:00	Event not Substantiated			Sediment	Call to say that the quarry on the corner of Springs and Collins Roads in Lincoln (west of Springs, north of Collins) has been discharging water to the field drain on Collins road all night. Caller advised that the discharge is coming from a 150mm pipe that was going full tilt, the discharge filled the field drain and it was still full this morning. Caller advised that there is not really any colour to the discharge	1			
Paul Smith Earthmoving -	PE20091712	4/06/2009	3/06/2009	8:00	Event not Substantiated	Abatement Notice		Earthworks/land use consents	Paul Smith Ltd have been mining bluestone rock from a quarry at 328 Frasers Road, Rosewill, at rates exceeding that permitted by MRPP Rule AGL42. 1000 tonne of rock has been delivered to the railway embankment on the south side of the Rangataia river. They do not hold a resource consent for air discharge from the site.	1			
Paul Smith Earthmoving -	PE20092279	10/08/2009	10/08/2009	8:00	Event not Substantiated			Earthworks/land use consents	Regards quarry on Kellands Hill. Caller has now stated that work has continued at the quarry and material deposited on this land. He is not sure if they have permission.	1			
Peninsula Quarries - Govt	PE20091502	8/05/2009	8/05/2009	8:00	Event Substantiated			Sediment	Excessive discharge of clay coloured water from the Peninsula Quarries site at Foleys Road, Teddington	1			
Peninsula Quarries - Govt	PE20092291	12/08/2009	12/08/2009	8:00	Event Substantiated	Provided Education		Smoke from burning	Neighbour burning green waste trucked in from a different location, possibly from Banks Peninsula Quarries. Currently happening at the moment and has been for some time. Caller has had enough of the smoke.	1			
Peninsula Quarries - Govt	PE20092694	23/09/2009	23/09/2009	8:00	Event not Substantiated	Written Warning		Rubbish/waste/offal	Pollution of groundwater from quarry. Concern at the moment, the owners are tipping rubbish over the edge of a bank into a very very deep hole that they have made. Hole is below groundwater and they have to pump it out regularly to dump more into it. Concern for locals who are taking water from the area from bores	1			
Selwyn District Council - L	PE20130229	23/01/2013	23/01/2013	11:00	Event Substantiated	Written Warning		Earthworks/land use consents	Groundwater exposed at Cemetery Pit quarry (existing use quarry)	1			
Teddington Quarry Ltd - C	PE20110888	6/04/2011	6/04/2011	8:00	Event not Substantiated			Rubbish/waste/offal	Concern about dumped rubbish, subsidence and quarry depth.	1			
Teddington Quarry Ltd - C	PE20124023	19/12/2012	18/12/2012	8:00	Event not Substantiated			Sediment	Excessive discharge of silt into Foleys Drn from the Teddington Quarry Ltd property.	1			
Transform Minerals Limit	PE20123751	27/11/2012	27/11/2012	15:24	Event not Substantiated			Dust	Complaint about the levels of dust coming from a quarry on property. There is no water cart on the property. The quarry is at the end of Maffeys road.	1			
Transform Minerals Limit	PE20123762	28/11/2012	28/11/2012	16:45	Event not Substantiated			Dust	Complaint about dust from an unsealed road that Transform Minerals use to access a quarry. Caller phoned yesterday with the same complaint. Caller says there is no water cart on site.	1			
Transform Minerals Limit	PE20130329	31/01/2013	31/01/2013	8:00	Event Forwarded to another Agency			Dust	Phoned to let us know that that quarry is creating a massive dust problem again, since 10am this morning. Said that there is no water cart on site and the trucks are still driving across ungravelled road, at the end of Maffeys Road. Caller was told her to call the Pollution Hotline exactly when it was happening next and would like to be contacted after we check it out	1			
Transform Minerals Limit	PE20130882	14/03/2013	14/03/2013	8:00	Event Forwarded to another Agency			Dust	Caller phoned to advise that dust is a problem again today from the quarry. Caller has phoned numerous times in the past. No water trucks on site today and the dust is coming from the same site as when (person) and (person) visited the site. Caller also wanted to mention that the road is particularly dusty today.	1			
Unknown	PE20111090	6/05/2011	6/05/2011	8:00	Event Substantiated			Rubbish/waste/offal	Demolition company trucking building debris to the Waikari Quarry and burying it. Must've worked through the night on a building in Shirley road yesterday because now it's virtually all gone. Customer said he needs to be stopped as he's a cowboy and undercutting all the competition	1			
Unknown	PE161399	1/09/2015	1/09/2015	7:53	Event not Substantiated	Noted	Customer has been told to contact CCC - NFA	Sediment	01/09/2015 - 07:54am - Caller advised that water is coming through brown from all their taps. Complainant has called City Council - maybe from Winstones Quarry broke through an	2	1/09/2015	Pollution - Phone/Email	ph to call no ans
Unknown - Ashburton Go	PE20100546	23/02/2010	23/02/2010	8:00	Event Substantiated			Earthworks/land use consents	Rang to report earthworks/mineral extraction/gravel take which he believes they are not lawfully doing/do not have any consents. The location is near Mt Sommers, if you go down Ashburton Gorge Rd and just over the Stour River bridge, there is a road on your left (by Barossa Station/Farm) and the quarry is on there. He says there is an extensive quarry, and they have also been taking shingle from the river to make their roads into th quarry.	1			
Unknown - Ashburton Lal	PE169528	15/06/2016	13/06/2016	8:00	Event not Substantiated	Noted	TA-23/06/2016 - Phoned customer and advised not a breach of the Canterbury Land & Water Plan 5.175 which refers to quarrying activities. NFA.	Earthworks/land use consents	16/06/2016 - 01:01pm - Email received - Further to our conversation (Caller talked to Customer Service) on Monday with regard to the illegal quarry activity that has been brought to my attention by a local high country run holder in the Ashburton Lakes District of Mid Canterbury. Below is a map of the area where people have been fossicking for quarts and agate without the consent or permission of the land owner. The excavations are in the Blue Duck Stream catchment highlighted in yellow. If you can put me in contact with any person or agency who enforces the law around this sort of offence I would be most grateful. Map attached. Ashburton ** 2nd Call from Caller ** - 22/06/2016: 7:29am - For your information I have attached the photos which show the extent of the excavation on Mt Barossa where the rock hounds have been extracting rock. If you can provide the contact details of anyone who can give me some advice on what enactments are being breached I would be happy to discuss this incident with them.	2	23/06/2016	Pollution - Phone/Email	Phoned customer
Unknown - Chattertons	PE166084	20/02/2016	20/02/2016	8:39	Event not Substantiated	Noted	Officer unavailable to attend	Dust	Feb 20th 08:37 137 Chattertons Road Dust coming from the Quarry area Ongoing problem The dust can be seen all over area today	1			

Unknown - Chattertons	PE184292	1/02/2018	1/02/2018	13:00	Event not Substantiated	Unable to Attend	RES 07/03/18: not attended at the time, closing now for reporting purposes	Dust	01/02/2018 1:20pm caller is at Chattertons Road, Templeton, Christchurch City and advised the dust from the nearby quarries today is really bad. Caller expects someone should go out from ecan and have a look - worse than anything else going on at the moment. Caller advised there was a policeman on the road as well as it is like a sandstorm. NE wind quite strong. Caller does not want a follow up call, they just want their complaint on file and for someone to go out.	1				
Unknown - Conservators	PE162534	7/10/2015	6/10/2015	16:30	Event not Substantiated	Provided Education	Site meets PA rules. TA to respond to majority of concerns	Dust	06/10/2015 - 04:24PM - To Whom It May Concern, I am disappointed to find that I have not yet received a response to my previous complaint dated 19.09.2015. I feel a reasonable response time has been allowed (10 working days). Despite my previous complaint, nothing has been done to make safe the intersections on Pound Road (serious road hazard with Gravel on corners on 100km road), nor to curb the dangerous and hazardous truck movements from the property on Conservators Road and down Conservators Road. This road is not suitable for heavy trucks (proven by the consent conditions imposed by CCC for the Fulton Hogan Quarry at the end of Conservators Road) as they are unable to maintain their lane position on the corners, causing vehicles to swerve off the road to avoid being hit (the Police have advised to contact the council regarding this matter). The truck movements continue at 600 movements a day, with engine brakes being used past the residential property as early as 6:30am Mon-Sat. The trucks and earthworks are also creating a large amount of dust (with no effort made to reduce) in the air which is inhibiting the ability to open windows throughout the house, and making any outdoor activities unbearable. I have also attached a photo displaying the damage caused to the road by these trucks (for which the repair costs should not be at the expense of CCC and ratepayers as it has been caused by willful misuse of the road), a quick investigation of this damage would easily trace this back to the Conservators Road land owner as it is directly outside the entrance to the rear of the property. Too add to my previous concerns, it appears as though the landowner at Conservators Road is carrying out illegal earthworks without a resource consent. From a walk around the perimeter of the property (see photos attached), it is clear that both the topsoil and upper layer of gravel has been graded from the property to create a banded wall around the area. To add to the bund, additional material is being carted in by trucks (hence the hundreds of daily truck movements). It is my understanding from queries made by others to the council that the landowner was requested to cease such activities up to 2 weeks ago (for which the landowner has not done), however I note from further discussions they have had with a representative of the council that a further notice was served on Friday of last week, can you confirm what actions have been undertaken to date by CCC. It appears that despite the notice to cease being issued, the works have not ceased and trucks have been continuing to bring material to the property throughout today and Saturday. I would appreciate if this complaint was dealt with urgently as the earthworks have been ongoing for the last year with operations having dramatically ramped up in the last 3 months, with huge volumes of material being brought in every day. I would hope that such a blatant disregard for the law would not go unnoticed by the council should the landowner make an application for resource consent, as the landowner has set a precedent to show that they are not willing to comply with any legislation. What are the further steps to be taken by the council should the abatement? notice go ignored by the landowner? Further to the earthworks being carried out on this property, I have attached several other photos that raise concerns that the material being carted onto the property is not clean and is potentially contaminated (old landfill and/or from a HAL site). I would appreciate if CCC could investigate whether the correct contaminated land investigations have been undertaken for both properties. In make sure I've covered all avenues with this complaint, I have copied in both my Local MP and Environment Canterbury to this email. I appreciate your time in dealing with this issue.	1	13/10/2015	Pollution - Research	researche consents f site	
Unknown - Falvey Road	PE20144379	22/10/2014	22/10/2014	12:40	Event not Substantiated			Rubbish/waste/offal	1240 - caller phoned to advise that he has seen what appears to be demolished houses dumped in an old quarry/stock car track area on Falvey Road, Timaru, just past Levels Plain Road on the right hand side heading west. He has been out walking his dog and seen the dumping from the side of the road. He is not sure whether you would see it if you were driving past. Caller would like to know whether this is ok to be happening so if someone can please call him at some stage. Caller is concerned about asbestos in particular and also contaminants entering the ground after rainfall.	1				
Unknown - Hakataramea Unknown - Halswell Junction	PE20102328	6/07/2010	6/07/2010	8:00	Event not Substantiated			Earthworks/land use consents	[complainant] believes that limestone is being quarried illegally at two locations in large volumes. One site is at 'Annerley' farm south of Niagara (41.3233-789) which is in the Orago Regional Council area. The spot drains into the Waiareka Creek which discharges at Oamaru. The second spot is up the Hakataramea Valley just south of Meyers Pass Road (40:2354-1371) which is an existing lime quarry. A search on the database found no current consents in this area for quarrying. [complainant] believes that the limestone is being quarried for dairy tracks.	1				
Unknown - Hilton Highway	PE20140108	12/01/2014	12/01/2014	14:35	Event not Substantiated			Dust	Springs Rd - Quarry - Transit ? Very dusty blowing over neighbouring props - and dust from 402 Halswell Junction and dust from Owaka Pit	1				
Unknown - Hilton Highway	PE20111136	12/05/2011	12/05/2011	8:00	Event Forwarded to another Agency			Earthworks/land use consents	Anonymous caller phoned complaining about the noise coming from a quarrying activity at 14B Hilton Highway, Washdyke (Lot 1 DP 55915) - the old South Canterbury By-Products Company site. Noise has been going since early this morning. I advised them to contact Timaru DC (as I didn't think we would cover the noise aspect) but she did not want to as they know her there.	1				
Unknown - Horndon Street	PE20092669	16/09/2009	16/09/2009	8:00	Event not Substantiated			Earthworks/land use consents	Farmer carting out hundreds of truck and trailer loads of rock last year and this year has been loads more than 500 loads. Likely to be excess of 12000 cubic meters. Followed one truck to a dairy farm and another to a landscape centre in Christchurch with rock, it was called Norwest Rock. Some trucks are W J Baker others are Ashburton Contracting Ltd others also. No consents for extraction, land clearing native beech, mining, quarrying, earthworks or TeTaumutu Runanga consent. And this maunga (mountains) is wahi tapu for mahinga Kai. Company selling rock is Woodstock Quarries Ltd. Please stop this illegal activity now and the trucks down our roads forever. We want it peaceful again.	1				
Unknown - Mound Road	PE20133968	9/09/2013	9/09/2013	8:00	Event not Substantiated			Chemical/other contaminant	Complaint about water that is being discharged from a quarry. The caller believes this property is owned by the Hurunui District Council and has been leased to a member of the public. The new site occupiers have re-established the quarry. Since the quarry has been opened again the water appears to exit the quarry and then enter the callers property. The caller has previously complained about this issue and was very disappointed that no one from ecan responded to his enquiry. The caller has a vineyard and is very concerned about this water (including all the nutrients etc.) entering his vineyard. The caller requires a follow up call as soon as possible.	1				
Unknown - Old West Coast	PE182007	17/07/2017	17/07/2017	9:30	Event not Substantiated	No Environmental Impact	No dust observed	Dust	17/07/2017 09:39am - Customer called to advise that the quarry along Old West Coast Road is currently crushing. This is causing dust which is effecting Old West Coast Road. Customer advised that four residents are unwell, and one of them is going to see a respiratory specialist. The customer advised that they currently need to wear a mask, and are leaving their home for the afternoon due to the dust. They wished to advise of crystalline cyclica dust, and that this cannot be compared to the dust on 'hills road'. Caller advised that they are going to take their complaints to the media. They demanded that an abatement notice be issued to the quarry immediately.	1	17/07/2017	Pollution - Site Visit	No Dust	
Unknown - Old West Coast	PE182001	14/07/2017	14/07/2017	11:30	Event Substantiated	Verified but Compliant	My best guess is that a combination of meteorological conditions resulted in fumes from bitumen production at Fulton Hignans quarry staying low and not dispersing in very light and cold conditions. It would be an in frequent occurrence for these odours to be noticeable at the customers house	Odour	14/07/2017 11:25am - Caller would like a follow up. Caller advised they would like urgent action taken on this or they are going to the Health Minister/media. Caller advised there is a toxic odour at their property at Old West Coast Road, Templeton, Christchurch, Christchurch City, coming from the quarries. Caller advised it smells like coal/tar. Caller is not able to breathe properly and have had to leave their house as they are getting quite unwell from this. Caller was outside throughout the morning with a mask on but in the past 30 mins it has gotten really bad. caller advised it is southerly wind, there is no visible dust it is just the odour.	1	9/08/2017	Note	not offens	
Unknown - Oxford Road	PE20151178	5/03/2015	4/03/2015	14:00	Event Forwarded to another Agency			Dust	Caller phoned yesterday afternoon complaining about the dust and noise (referred to DC there) from the quarry on the property immediately to their East. There is no consent marked on the property looking at Otago. The caller moved there 5 years ago and since then the quarry has grown 3 times larger. The quarry has grown 3 times larger. They receive dust clouds from the quarry site. They also mentioned an earth bank along the boundary line they think will cause flooding of their property. I said I'd pass that on, but was not sure whether we'd look at that or not.	1				
Unknown - Oxford Road	PE20151271	10/03/2015	9/03/2015	16:16	Event not Substantiated			Dust	16:16hrs caller rang to complain about the illegal quarry that his happening right next door (East) to them. There are no consents on this property. The caller moved there 5 years ago and since then the quarry has grown 3 times larger. They receive dust clouds from the quarry site. They also mentioned an earth bank along the boundary line they think will cause flooding of their property. Can this caller please be rung with an update.	1				
Unknown - Parish Road	PE161338	28/08/2015	28/08/2015	0:00	Event not Substantiated	Noted	See PE1613351	Earthworks/land use consents	28.8.15 15:10hrs Caller rang to complain about the above property. Apparently there is a lot of history here and the customer is very angry. It appears that the owners of property are now undertaking quarry activities and caller would like an officer to go out and check that everything is as it should be. The noise is also becoming an issue with the big vehicles that are there now. I can't see any consents for quarry activities. The caller would like a call from the Compliance Officer and also a follow-up from the Pollution team that this has been passed onto an officer.	1				
Unknown - Rolleston	PE173635	1/02/2017	1/02/2017	8:00	Event Substantiated	Provided Education	KK: 13/2/17 Well levels are good, no fault of quarry. ECan suggested owner get a water level reading and also establish at what level his pump is set.	Sediment	01/02/2017 8:30am - caller advised their well water in Walkers Road, Rolleston, Selwyn District has gone milky and full of sediment. The caller believes this may be due to the quarry down the road and thinks they have hit an aquifer. Caller has used the well for 50 years and never had any issues, the water table is high so it is not drying up/	1	7/02/2017	Pollution - Phone/Email	phoned customer	
Unknown - South Canterbury	PE20102535	26/07/2010	26/07/2010	8:00	Event not Substantiated			Earthworks/land use consents	Illegal extensive quarrying activities, various locations, south canterbury	1				

	PE174864	24/05/2017	24/05/2017	8:00	Event not Substantiated	No Environmental Impact	REs 14/06/17: lime is same lime as used as fertilizer all over Canterbury, no impact to waterways, company will advise will consent is made active as this is for producing burnt lime. However, site may need consent for storm water discharge due to location near waterway - see docs	Sediment	24/05/17 On way to Arthurs Pass, noticed lime tracking from quarry to road in circumstances where it may enter water	1	12/06/2017	Pollution - Site Visit	Visit to site
Unknown - Springfield													
Unknown - Strathmore Road	PE185119	19/04/2018	19/04/2018	8:00	Event not Substantiated	No Environmental Impact	not substantiated	Rubbish/waste/offal	19/4/2018 01:42pm - [illegal quarry Dunsandel] - Caller advised they know of a quarry at the property in Strathmore Road. The hole is over 10m deep. They back fill the hole with old oil drums, chemical containers, fertilizer and plastic wrap. Their septic tank also doesn't comply.	1	30/04/2018	Pollution - Phone/Email	Phone call
Unknown - Talbot Road	PE20100828	15/03/2010	15/03/2010	8:00	Event Forwarded to another Agency			Dust	Received a call from [complainant] with a complaint about quarrying activity in Talbot Road Fairlie, he said he doesn't think they have consent and there have been trucks going back and forth all week. He says they have created ponds where they have taken material from the ground and there is dust everywhere.	1			
Unknown - Tekapo Power	PE166809	15/03/2016	15/03/2016	9:29	Event not Substantiated	Provided Education	This matter is being resolved by ECan staff	Earthworks/land use consents	15/03/2016 - 09:29am - Customer prefers to remain confidential. A unconsented quarry and stream conversion has been put in on land adjacent to Tekapo water supply reservoir.	1			
Unknown - Twizel	PE166917	17/03/2016	17/03/2016	12:00	Event not Substantiated	Noted	The works are earthworks and not in a riverbed stream.	Earthworks/land use consents	17/03/2016 12:15pm Caller would like someone to call them (details in CRM) and follow up whether this is a legal operation. Caller believes that there is illegal quarrying happening on a farm 21km from the Tekapo 100km hour sign heading towards Twizel. Also can be found 6.5km from the Irishman Creek canal crossing on the north side. Caller drives past early mornings and can see a large 42 tonne digger doing work in the early hours. Caller thinks it is suspicious to be doing works in dark so early. Caller said they have dug huge holes, excavated large rocks and are smashing them onsite. Caller thinks it may be Rooneys or a large earthworks company doing this without consent ang giving the farmer a bit of cash. Can be seen from the road.	1			
Unknown - View Hill Road	PE20112723	4/11/2011	4/11/2011	8:00	Event not Substantiated			Rubbish/waste/offal	Limestone Quarry - earthquake rubble being dumped and then buried. Looks like lime is going downhill rather than the actual lime face. Customer to get names & rego's of any trucks that go past.	1			
Unknown - West Coast Road	PE174360	30/03/2017	30/03/2017	15:30	Event Substantiated	Verified but Compliant	Data not available	Dust	30/3/2017 3.30p.m. Caller arrived home to find a haze of dust coming from the Yaldhurst Quarry. The caller is looking outside and can see the haze of dust and can see crystalline silica sparkling on their windows and wind shield. **2nd complaint** 30/3/2017 03.57p.m. Caller reported dust from Winstones Quarry. Caller said a haze has hung over their property and neighbours for a few days. Today, the dust has been bad since 1.30/2pm. **3rd Complaint** - Email received: 30/03/2017 11.08 p.m. Quarry Road Dust at 3-45pm 30-03-2017 https://www.facebook.com/Dust4Miles/videos/1255003584569251/ Quarry Dust Cloud covering Old West Coast Residents footage taken at 5-50pm 30-03-2017 https://www.facebook.com/Dust4Miles/videos/1254915881244688/	3			
Unknown - West Coast Road	PE182604	15/09/2017	15/09/2017	12:30	Event not Substantiated	Referred Int/Ext	Dust complaint seen by the Airport was not collaborated by ECan enforcement officers, this could be due to reduced wind gusts at the time of inspections.	Dust	15/09/2017 12:39pm caller from Christchurch Airport Control Tower reported a large amount of dust coming from a quarry on the NW side of Pound Road. Advised that you can see clouds of dust billowing up from the quarry. Has got worse in the last 15-20 minutes. Pilots are complaining that it is a safety risk. Breeze. Did not rate. Staff member has been advised.	1	15/09/2017	Pollution - Phone/Email	phoned Quarry
Unknown - West Coast Road	PE185428	18/05/2018	18/05/2018	8:00	Event not Substantiated	Verified but Compliant	NM: 18/05/2018 - Complaint noted for record as requested by Customer.	Dust	18/05/2018 10:00am - [Crystalline Silica Dust from Quarries, West Coast Road] - ECan Staff Member, was contacted directly by Customer for a meeting. On site, Customer advised that they wanted to make the following complaint to ECan, so it is on record. The Customer advised that they had crystalline silica (CS) dust throughout their property. This has caused them to have continual coughing, sore eyes that are weeping, continual spitting out of phlegm, continual runny nose, and this has left the Customer tired and lethargic. Customer believes the CS is being produced from nearby quarries and drifting on to their property.	1	18/05/2018	Pollution - Site Visit	Site visit
Unknown - Yaldhurst	PE185558	1/06/2018	1/06/2018	9:00	Event not Substantiated	Unable to Attend	Dirt and mud being tracked from the berm of Miners Road by trucks. Mud dries on the tar seal and is then picked up by passing vehicular traffic causing a dust issue.	Dust	1/06/2018 9:02am - [Dust from Yaldhurst Quarry] - EMAIL received: I just wanted to express my concern around the amount of dust that is being tracked onto SH 73 from the Yaldhurst Quarry. There is evidence of heavy tracking of dust and material for more than 200 m north of the SH73 access. Should rain fall in the area this will result in slippery road conditions and pose severe risk to drivers travelling along SH73. As I drove past this morning a truck was exiting the site and merging onto SH 73 and caused excessive dust to be disposed of into the air thus resulting in obscured visibility for several hundred meters. Mitigation measures such as wheel washes or something similar should be installed within the site at the gate before trucks exit the site in the interest of the public and road users. This message will also be passed onto the NZ Transport Agency. It would be great if something was done about this."	1	1/06/2018	Pollution - Phone/Email	Email to C