

Make Submission

Consultee	Mrs Hana Kakoi Silafai (77745)
Email Address	hanakakoi1990@gmail.com
Company / Organisation	Bromley Community Centre
Address	45 Bromley Road Bromley Christchurch 8062
Event Name	Long-Term Plan 2018-28 Consultation
Submission by	Bromley Community Centre (Mrs Hana Kakoi Silafai - 77745)
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Public Transport Options

Public Transport is one of the programmes in the Transport and Urban Development portfolio. For the first year of the Long-Term Plan 2018-28 we are proposing changes to the Public Transport programme as outlined in the **Consultation Document**.(on page 14)

To make comment on the Public Transport proposed changes please complete the selection panel below.

To make comment on the the whole Transport and Urban Development portfolio, please use the tab on the left.

Please review the options in the Consultation Document and indicate which option you support:

Option 1 – A combination of routes, fares and (targeted) rates changes: small fare and rates increases, reduced Total Mobility subsidy and six routes discontinued.

Public Transport Comments

Please provide any comments.

Kia Ora, my name is Hana Kakoi and I am writing to express my concerns regarding the discontinuation of the 145 bus service that goes via Bromley.

I live in Bromley and I work at Bromley Community Centre, a centre that provides valuable and well-used services for members of our community. The people who attend our support groups, regular activities, and events are from a mix of ages, gender, cultures and abilities. The thing that largely ties us together as a community is that many of our residents are on low incomes. Many of our community centre users

are from lower socio economic families, and many of them are unable to drive. A lot of people who come to our centre, including some of our employees and volunteers, travel on the 145 to get here. All along the route people will be adversely affected, for example, the school students at the Cashmere/Westmorland end of the service who rely on it as their only form of transport to school each day. Concerns have already been expressed regarding the inconvenience to parents and caregivers, the already discontinued (in 2014) school bus services for these schools, and the expected increase in truancy and attendance issues. The route then travels through various groups of shops - connecting people of mixed abilities, and people with mobility limitations to essential shops and services. The service provides for a number of lower income areas, such as Opawa, Woolston, Linwood, as well of those of us in Bromley. In my opinion the section of the route from Bromley to Eastgate is well-used, with many residents of Bromley using the service to reach the shops and services at Eastgate Mall. The Loft area upstairs at Eastgate mall is a hub of community, health and public services (library, citizens advice, doctors and lots more) that are essential to aiding the well-being of the greater Linwood communities, including Bromley. Our people here face a number of challenges in day to day life, and being able to access the services at Eastgate is really important. The 145 bus route plays an integral part in connecting Bromley residents to these services, as well as grocery stores at Eastgate. It would be a huge loss for many users of the 145 service, especially those in Bromley who rely on it to reach shops, services, community outreach providers, and their places of employment. It is a short sighted and upsetting decision, and I am hugely disappointed to see that all three proposal options include the cutting of bus routes. Surely re-routing, timetable changes, or even less frequent buses would be better than just cutting these services entirely? The consultation process itself is not user-friendly, with the registration and submission process being far from accessible or easily navigated. I work on a computer daily, and I have struggled to navigate my way to this point of actually being able to submit my thoughts on the Long Term Plan. I am hugely privileged to be able to possess my computer knowledge and access to a computer and internet. It hurts me knowing that many of the 145 bus service users who have a variety of disabilities and limitations would really struggle to submit their thoughts (whether by video, paper form or online form).

Another issue that I have with the process is that even know I manage a Community Centre in Bromley (one of the affected areas), I only discovered that there was a proposal to scrap our bus route through seeing someone's Facebook post where I then looked up the ECan page and discovered that I can make a submission and found out what the proposals even are. This has left us one day to get the word out there to our community which is too late.