

## Make Submission

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<b>Event Name</b>	Long-Term Plan 2018-28 Consultation
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### Public Transport Options

Public Transport is one of the programmes in the Transport and Urban Development portfolio. For the first year of the Long-Term Plan 2018-28 we are proposing changes to the Public Transport programme as outlined in the **Consultation Document**.(on page 14)

To make comment on the Public Transport proposed changes please complete the selection panel below.

To make comment on the the whole Transport and Urban Development portfolio, please use the tab on the left.

**Please review the options in the Consultation Document and indicate which option you support:** Option 4 – none of the above. (Please provide comment/ideas for an alternative solution)

### Public Transport Comments

**Please provide any comments.**

We do not support Options 1, 2 or 3.

We suggest that ECAN approach the government to increase ECAN's funding through the Gold Card scheme and allow Gold Card users unrestricted use of the buses. The aging population is increasing and keeping this age group off the road reduces private vehicle traffic.

We also recommend the updating of the bus fleet to buses fit for purpose size-wise and to be air conditioned.

We recommend when tendering for bus routes the tenderers provide demonstrable driver training and driver public relations programmes which should be auditable by ECAN. Many of the drivers we have experienced have been rude, and lack the ability or will to drive the buses safely or comfortably. They also have little appreciation of passenger comfort in relation to heating, cooling or ventilating the buses.

Address those issues and patronage will increase.