

From: Aaron George <hori_george1@hotmail.com>
Sent: Tuesday, 20 March 2018 9:00 p.m.
To: Mailroom Mailbox
Subject: LTP Submission

Hello Team,

Thank you for the opportunity to make a submission regarding proposed changes to the Metro Bus times. Fares etc.

I use the Blue Line bus each week day to travel from Rangiora to Christchurch City (return). Generally speaking, I am happy with the service and pricing.

I particularly find that the trip into the City in the morning is efficient, trouble free and represents good value. On most days the journey from White Street Rangiora to the Bus Exchange takes about 55 minutes, which I think is reasonable given the time of day.

However, I find the return journey (same route and pickup drop off points in reverse) rather slow and drawn out. Given that it is the same distance and service (Blue Line Express) I am regularly frustrated that the trip home takes a minimum of 1 hour 10 mins and often up to 1 hour and 20 mins.

Can this please be looked at. I talk to other passengers who travel that same journeys each day and they too feel the same.

I would a happily accept a small increase in fare price to some how accomodate this.

Kind Regards

Aaron George

Sent from [Mail](#) for Windows 10