

From: D Daigneault [mailto:d.daigneault@gmail.com]
Sent: Thursday, 22 March 2018 10:00 AM
To: Tafflyn Bradford-James <Tafflyn.Bradford-James@ecan.govt.nz>
Subject: Re: Long-Term Plan 2018-28

Hi Tafflyn,

I spent over 8 hours working on trying to understand the document and looking at the links and detail and then 4 or so hours on my submission and I won't be repeating this. However I am prepared to summarise.....

Some of my generic comments are....

- A disappointing mostly "content free" document
- Mostly background information and justifying current expenses
- Not really "a plan" as it is almost devoid of what "we will actually do" or "what we are planning to do".
- There are a few exceptions where there is some input sought on some transport options

(my input would be that I don't support increasing rates to support uneconomic bus routes we need to find ways of reducing the costs of providing these services to a declining user base or find an alternate way of provisioning....There is very little recognition of shared ride solutions as a way to save money. As an example in many cases it would be cheaper to send out an "urber" than run a bus. Going forward small electric vehicles driver-less cars will change the whole landscape. I don't see any recognition of this.)

- Other inputs; While I don't mind the odd Maori "common use" word in this document, there are many Maori words in this document that are undefined and I don't understand even with my Maori heritage. Someone might think that they are being clever but in fact they are making the document incomprehensible in many areas.
- The word stakeholders is used in many areas and then appended with other entities. This does not make sense; as an example "stakeholders and Ngai Tahu". Stakeholders is an "all encompassing term." Separating our Ngai Tahu and other entities on several occasions implies that they are not actually stakeholders. If you want more emphasis on Ngai Tahu then you could say stakeholders including ..XXXXX for emphasis or state that not all stakeholders are equal which is what I assume you are saying.
- There is a lot of mumbo jumbo MBA speak in the document that takes up a lot of words but says little. I had highlighted many of these where the statement was incomprehensible or circular in my detailed reply and asked "what are you trying to say? What does this actually mean? or more importantly what are you actually going to do.?"
- There are a lot of links to other documents. Some of them didn't always work.
- The graphical section is very good. Some of the titles could be clearer but this is a well done section and clearly presents the current spends and other information.

In general the document is very disappointing for its lack of actual plans that spell out what it intends to do (as I say with a few exceptions, bus routes being one) given that it is called a LTP. In the 30 odd pages it should spell out a summary of the issues, indicate some strategic alternatives and ask for input on these. Almost all of the document is background and seems like a justification for why things are as they are and not what you are proposing..

As I say too much time spent on presentation and background and not enough on simple facts and strategy, tactics and action plans which is why I called it almost content free and very disappointing. Still it will start the fire in my low emission burner.

Kindest regards paul

On 20 March 2018 at 16:56, Tafflyn Bradford-James <Tafflyn.Bradford-James@ecan.govt.nz> wrote:

Dear Paul

Your email has been sent on to me regarding your experience with submitting on the Long-Term Plan. I am very sorry to hear that your comments ended up not being saved/submitted. Your concerns regarding the content – or lack of it – for the whole plan have been noted as per your email but can we help to get your comments on sections of the plan into the system?

I appreciate that it is painful to write them out again but if you are able to download a hard copy form we can take written submissions, or simply outline the key points in an email back to me and I can process them this end. We are interested in comments from as many members of the community as possible and agree it is disappointing when you have gone to the trouble

to read the plan and record your views, for them not to be counted.

Kind regards
Tafflyn

Tafflyn Bradford-James

Section Manager Communications
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From: d.daigneault <d.daigneault@gmail.com>
Sent: Monday, 19 March 2018 2:05 PM
To: Mailroom Mailbox
Subject: Re: Long-Term Plan 2018-28 Submission

I spent a good 8 hours reviewing your almost content free LTP making a lot of comments.

The only real Plan areas are around the bus route options and funding.

Most of the document is background information but devoid of details on what you are actually going to do!

Pretty disappointing and the audit comments are surely a poor reflection on whomever did the audit

I made detailed comments that I thought added a lot of value to what should have been a real planning document

Then when I tried to post the comments I was kicked out of the site and none of the work I had done was stored.

Life is too short to go through it all again.

Very disappointed

Kindest regards paul

Sent from Samsung Mobile

----- Original message -----

From: Mailroom Mailbox
Date: 19/03/2018 1:26 PM (GMT+12:00)
To: d.daigneault@gmail.com
Subject: Long-Term Plan 2018-28 Submission

Dear Paul,

We received your Long-Term Plan submission through our website on 10/03/2018. However we note your submissions does not contain any information (please see attached).

If you wish for your submission to be considered, please complete an online submission with all the necessary fields completed. Alternatively, you can reply to this email with your submission. Please indicate in your reply that it is a formal LTP submission, if you would like to speak with Councillors at the Hearing and your full name. Hearings are currently scheduled for **30 April** and **1 & 2 May 2018**.

Kind Regards,

Mailroom Mailbox

Environment Canterbury

mailroom@ecan.govt.nz

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