

## Make Submission

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<b>Event Name</b>	Long-Term Plan 2018-28 Consultation
<b>Submission by</b>	Ms Lisa Willis (76893)
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<b>Response Date</b>	13/03/18 6:10 AM
<b>Consultation Point</b>	Whole Plan ( <a href="#">View</a> )
<b>Status</b>	Submitted
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<b>Version</b>	0.1
<b>Whole Plan Support/Oppose</b>	
<b>Please select one of the following:</b>	I generally agree with the activity proposed for the Long-Term Plan.

### Whole Plan Comments

#### Please provide any comments.

I agree that the bus service is currently inefficient and that the last round of changes made were shortsighted, which made the overall experience of using the service ineffective and inconvenient. The main routes are fine (ie. B, P, Y etc) but many of the changes made by merging several routes together or discontinuing some such as the Metrostar resulted in passengers having to change buses partway through a journey where they never had to before and because of this the travel time was increased significantly. I have been a bus user for the duration of my time living in Chch so far (18 years) and I found them generally easy and convenient until the last round of changes. The fact that it took me 3 buses and 1.5 hours to travel from home in St Albans to work in Middleton was ridiculous and when I return to work after maternity leave I will be buying a car to get to and from rather than endure that again. The main issue with that was the fact that the 140 does not travel via the bus exchange which would have made it much simpler to access and to cut out one of the buses I take. I do not want to get off the bus at South City and wait on Moorhouse Ave at an uncovered bus stop for the 140 because the weather is often unpleasant for standing outside for any length of time and it's also an area I feel is unsafe due to the number of homeless/unsavoury people around.

While the proposal Options affect me minimally at the moment I think that addressing those 6 routes is really the top of the iceberg and that you should revisit the routes that you changed last time.