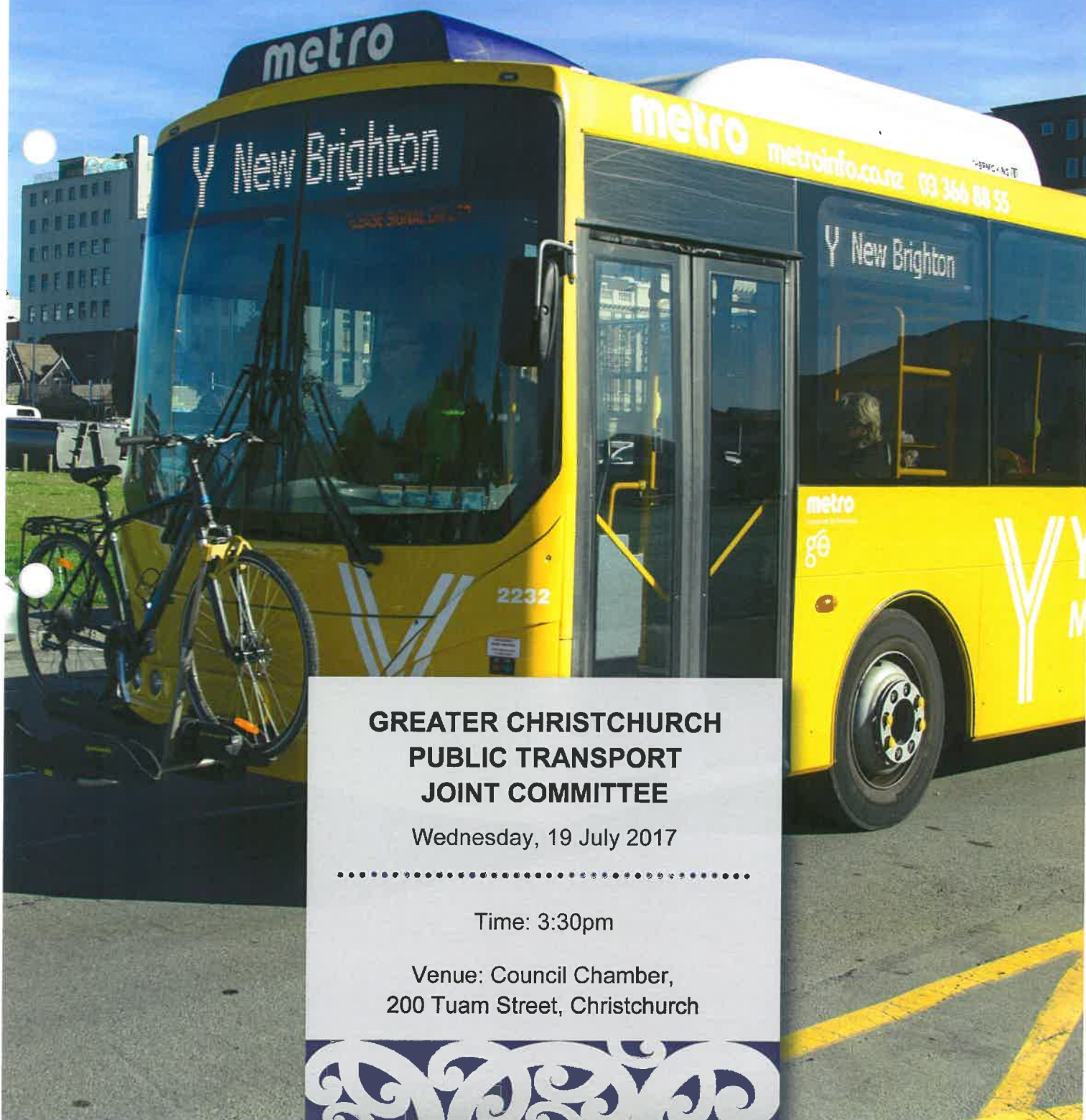


CANTERBURY REGIONAL COUNCIL
Kaunihera Taiao ki Waitaha

AGENDA|2017



**GREATER CHRISTCHURCH
PUBLIC TRANSPORT
JOINT COMMITTEE**

Wednesday, 19 July 2017

.....

Time: 3:30pm

Venue: Council Chamber,
200 Tuam Street, Christchurch



Greater Christchurch Public Transport Joint Committee

Membership

Independent Chair	Alister James
New Zealand Transport Agency	Jim Harland
Environment Canterbury	Chairman David Bedford, Councillors David Caygill and Steve Lowndes
Christchurch City Council	Mayor Lianne Dalziel, Councillors Phil Clearwater and Pauline Cotter
Canterbury District Health Board	Dr Anna Stevenson
Selwyn District Council	Councillor Mark Alexander
Waimakariri District Council	Councillor Kevin Felstead

Greater Christchurch Public Transport Joint Committee

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Minutes of the 8th meeting of the Greater Christchurch Public Transport Joint Committee held in the Council Chamber, Environment Canterbury, 200 Tuam Street, Christchurch, on Wednesday, 21 June 2017 commencing at 3.35pm

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- 8. Public Excluded section
 - 8.1 Environment Canterbury Technology Investment for Public Transport
- 9. Confidential Business to be Transferred into the Open
- 10. Re-admit the Public
- 11. General Business
- 12. Closure

Present

Alister James (Chairperson)	Cr Kevin Felstead (Deputy Chairperson),
Cr David Bedford (Environment Canterbury)	Cr Mark Alexander (Selwyn District Council)
Cr Steve Lowndes (Environment Canterbury)	Cr Phil Clearwater (Christchurch City Council)
Cr Pauline Cotter (Christchurch City Council)	Mayor Lianne Dalziel (Christchurch City Council)
Cr David Caygill (Environment Canterbury)	Dr Anna Stevenson (Canterbury District Health Board)

In attendance

Richard Osborne, Rae-Anne Kurucz, Nick Lovett, Tim Cheesebrough (Christchurch City Council), Stewart Gibbon, Edward Wright, Len Fleete, Cameron Mair, Vivienne Ong, Rachel Young (Environment Canterbury), Andrew Mazey (Selwyn District Council), Ken Stevenson (Waimakariri District Council), Steve Higgs (NZ Transport Agency), Chris Kissling (Chairman, Christchurch Civic Trust), Janet Begg (Public Transport Advisory Group), Terry Foote (Red Bus), Rob Henderson (Christchurch Bike Share), and Julie Tobbell (Somerfield Residents Association).

1. Welcome, introduction and apologies

The Chairperson welcomed everyone to the meeting.

An apology was received from Jim Harland (NZ Transport Agency).

**Alister James / Cr Kevin Felstead
CARRIED**

2. **Conflicts of interest**

No conflicts of interest were declared.

3. **Minutes of meeting – 17 May 2017**

(Refer pages 4 – 7 of the agenda)

Amendment to minutes on item 9, Metro Monitoring Report to read "... since the February 2011 earthquake."

Resolved:

That the Greater Christchurch Public Transport Joint Committee:

CONFIRMS the minutes of the meeting held on 17 May 2017 were approved as corrected.

**Cr Phil Clearwater / Cr Mark Alexander
CARRIED**

4. **Matters arising**

There were no matters arising from the minutes.

5. **Correspondence**

5.1 Letter received from Central City Business Association (CCBA), dated 16 June 2017, supporting the proposal of a permanent bike share system in the central city.

5.2 Memo received from Janet Begg, dated 21 June 2017, supporting a shuttle bus system and two way streets in the central city.

Resolved:

THAT the Greater Christchurch Public Transport Joint Committee receives the two items of correspondence

**Cr Pauline Cotter / Mayor Lianne Dalziel
CARRIED**

6. **Deputations and petitions**

There were no deputations or petitions.

7. Reports

7.1 West End Gap and Bikeshare Report (Refer pages 8 - 13 of the agenda)

Tim Cheesebrough presented the paper, which was taken as read. Discussion took place about extending the bike share area to the west to include Riccarton, Ilam and Birmingham Drive. It was recognised that a trial may be appropriate and funding provisions would need to be made in the 2018/2021 Long Term Plans.

The committee considered the staff recommendation in the report and agreed to clarify the timeframes for the shuttle bus and other possible trial options.

Resolved:

That the Greater Christchurch Public Transport Joint Committee:

- 1. RECEIVES the progress report on the West End Gap business case analysis and greater Christchurch based Bikeshare scheme;**
- 2. AGREES that, while there is a likelihood of some form of long term central city shuttle bus service offering positive benefits for improved access to public transport services and central city regeneration, such a proposal should be re-visited when key central city developments are approaching completion and the central city travel network is more complete;**
- 3. NOTES that the West End Gap analysis has identified a Bikeshare project is likely to offer some benefits to addressing the West End Gap problems and investment objectives by offering a means to improve accessibility both to public transport services and between key land uses and activities across the central city;**
- 4. ENDORSES the early commencement of an Expressions of Interest process to the marketplace based upon the recommended initial option of a Christchurch Central City focussed Bikeshare scheme, with a progress report to the Committee at its August meeting;**
- 5. ENDORSES staff to maintain close communications with NZTA and Auckland Transport over this initiative and to report back to the Committee further at the conclusion of the Expressions of Interest process and in the light of the parallel Auckland Transport business case analysis.**
- 6. AGREES that the central city shuttle, including possible short term trial options, along with bike share scheme options be considered as part of the current public transport network review, and that appropriate funding provisions be made in the 2018-2021 Long Term Plans for Environment Canterbury and Christchurch City Council.**
- 7. THAT staff report back on the trial option indicated in resolution 6 in September 2017.**

**Alister James / Cr David Caygill
CARRIED**

7.2 Metro Monitoring Report
(Refer pages 14 - 17 of the agenda)

Edward Wright spoke to the report. Patronage for May 2017 on the Purple and Orange lines experienced good growth, and some of the connector routes experienced an increase as well; however, the Orbiter and Blue line experienced minimal growth.

There was no statistical data available regarding whether the changes to services in the Waimakariri District had led to a change in congestion levels. Edward said he would check with the Christchurch Transport Operations Centre (CTOC) and report back next month.

Resolved:

That the Greater Christchurch Public Transport Joint Committee:

Receives the report "Metro Monitoring Report" for information.

**Cr Phil Clearwater / Cr Pauline Cotter
CARRIED**

8. **Public Excluded**

Resolved:

THAT the public be excluded from the following parts of the proceedings of this meeting.

The general subject of each matter to be considered while the public is excluded, the reason for passing this resolution in relation to each matter, and the specific grounds under section 48(1) of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution are as follows:

Grounds

That the public conduct of the whole or the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist.

Reason

That the public conduct of the whole or the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information where the withholding of the information is necessary to enable the Council holding the information to carry on, without prejudice or disadvantage, negotiations (including commercial and industrial negotiations).

That appropriate officers and advisors remain to provide advice to the Committee.

**Alister James / Cr Kevin Felstead
CARRIED**

The meeting went into Public excluded session from 4.05pm – 4.12pm.

9. **Confidential Business to be Transferred into the Open**

No business was transferred into the open meeting.

10. **Questions / General Business**

The next meeting will be held on Wednesday, 19 July 2017.

11. **Closure**

The meeting closed at 4.13pm.

CONFIRMED

Date

Chairperson

Agenda Item No: 7	Subject Matter: Schedule of Meetings and Workshops for the remainder of 2017
Report: Greater Christchurch Public Transport Joint Committee	Date of Meeting: 19 July 2017
Report By: Stewart Gibbon– Environment Canterbury	

Purpose

1. This paper proposes changes to the schedule of the Greater Christchurch Public Transport Joint Committee (Joint Committee) meetings and workshops for the remainder of 2017.

Value proposition

2. The Joint Committee has a significant work programme, covering a wide range of substantive issues, including the preparation of the draft Regional Public Transport Plan. In order to provide the Joint Committee with sound advice in a timely manner about these issues, a revised schedule of meetings and associated workshops for the remainder of 2017 is proposed.

Recommendations

3. That the Greater Christchurch Public Transport Joint Committee:
Approves the revised schedule of meetings and workshops for the remainder of 2017.

Discussion

3. Currently the Joint Committee is scheduled to meet on the third Wednesday of each month. This involves a workshop where information is shared about topics which feed into the work programme of the Joint Committee, most particularly about the development of the Regional Public Transport Plan. No decisions are made in these workshops. A formal public meeting follows immediately afterwards.
4. Given the significant work programme, and the present stage of the Regional Public Transport Plan review and development process, there is currently a great deal of content for the workshops. However, over the past few months there have not been a large number of reports for consideration in the formal meetings, and this situation appears unlikely to change for the remainder of 2017. Once the draft Regional Public Transport Plan has been developed, full public consultation on it will commence.

5. The Joint Committee Officers Steering Group has considered this issue, and recommend that, given the wide range of substantive issues for committee members to be briefed on over the coming months, an optimum use of the Joint Committee's time and resources would be to change the schedule of public meetings and associated workshops. The proposal is to hold the formal Joint Committee meetings every second month for the remainder of this year, with extended subject matter workshops in the alternate months.
6. This recommended cycle for the remainder of 2017 would enable the committee to receive briefings from local staff, national specialist advisors and others about a number of substantive and complex items associated with the Regional Public Transport Plan review.
7. The Steering Group is currently developing a communications plan for the Joint Committee. This will allow the work programme of the committee to be shared publicly once it has been prioritised.
8. The recommended revised schedule for meetings and workshops for the remainder of 2017 is:
 - 16 August: extended workshop
 - 20 September: workshop and formal public meeting
 - 18 October: extended workshop
 - 15 November: workshop and formal public meeting
 - 20 December: extended workshop

Agenda Item No: 8	Subject Matter: Metro Monitoring Report
Report: Greater Christchurch Public Transport Joint Committee	Date of Meeting: 19 July 2017
Report By: Cameron Mair & Edward Wright – Environment Canterbury	

Purpose

1. This paper provides members with an update on Greater Christchurch patronage for the year to date, as summarised in the attached monitoring dashboard.

Value proposition

2. The monthly monitoring dashboard and report provides an overview of key performance indicators for the Greater Christchurch Metro network to enable effective monitoring of the services provided.

Recommendations

3. That the Greater Christchurch Public Transport Joint Committee:
Receives this report for information.

Key monitoring results

4. During June 2017 patronage totalled 1,147,095 trip boardings. This was down 0.76% compared to June 2016 figures.
5. The final patronage for the 2016/17 financial year was 13,467,568. This is 1.6% lower than the 2015/16 total of 13,682,047
6. While patronage in the 2016/17 financial year declined when compared to the previous year, the rate of this decline decreased as the year progressed. Patronage for the first half of the financial year (July – December) was down 2.5% when compared to the corresponding period a year earlier, whereas for the second half of the financial year (January – June) it was only 0.6% lower. Since January there have been three months with positive patronage growth, including the highest monthly patronage recorded since the February 2011 earthquake.

7. Public transport patronage in Greater Christchurch will continue to be closely aligned with the post-earthquake recovery, and particularly the return of businesses and employment to the central city. In 2016 central city employment numbers were assessed at 31,800, down from pre-earthquake totals in excess of 51,000 employees. It is estimated around 5,000 additional jobs will relocate to the central city in the period between November 2016 and November 2017, including staff moving into the new Justice Precinct which is due for completion shortly. This, together with the continuing growth in the hospitality sector in the central city, should result in ongoing opportunities for public transport to support these developments in the year ahead.
8. June patronage increased on two out of the five frequent lines in comparison to June 2016. In particular the Orange Line once again showed strong growth (4.9%). It is also of note that the Yellow Line and Orbiter are carrying significantly more passengers now compared to pre-earthquake levels: 15.5% and 7.1% respectively.
9. The Connector and school routes both reported increases in patronage for June with growth of 6% and 4.1% respectively. The result on the Connector routes may have been positively influenced by the recent increase in frequency on the 95 route in Waimakariri District, which has resulted in an increase in growth since the changes in April. This may also counter-balance the small decrease on the Blue Line service.
10. Patronage within both the Christchurch City Council and Selwyn District Council areas was lower compared to June 2016, with the Waimakariri District Council area experiencing slight growth.

Attachments

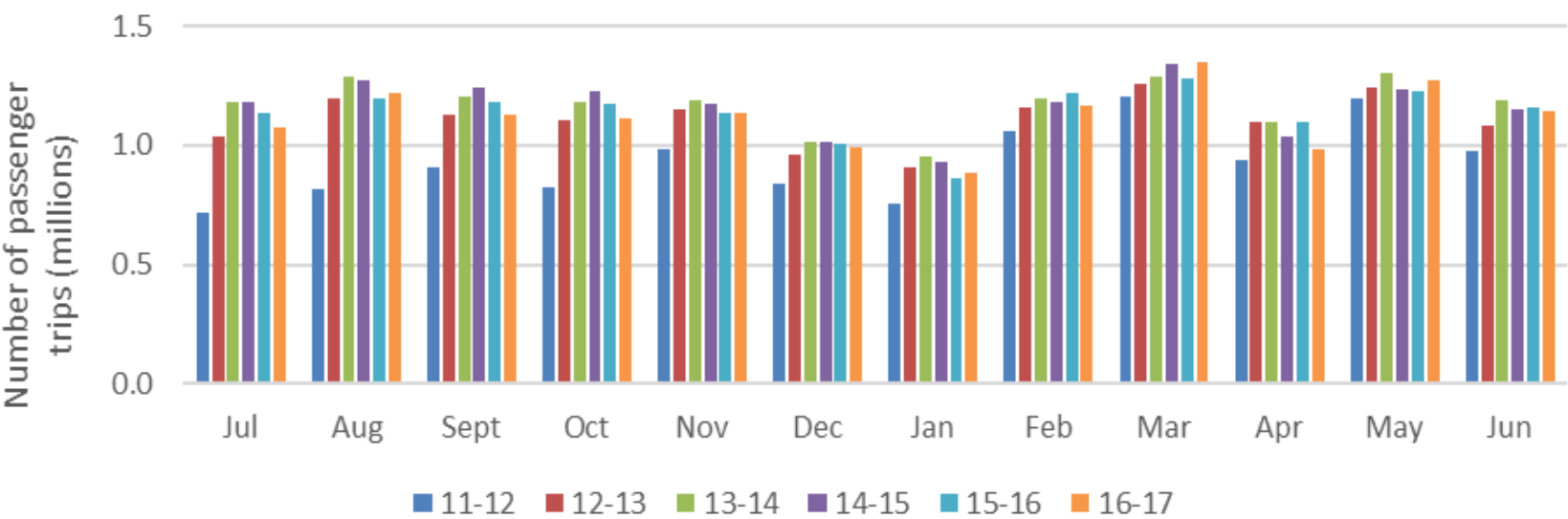
- Greater Christchurch Public Transport Monitoring Dashboard June 2017

Greater Christchurch Public Transport Monitoring Dashboard June 2017

2020 Target: Increase patronage in Greater Christchurch and Timaru to 20 million passenger trips per year and achieve 50% cost recovery

Metro Performance

Greater Christchurch Monthly Patronage

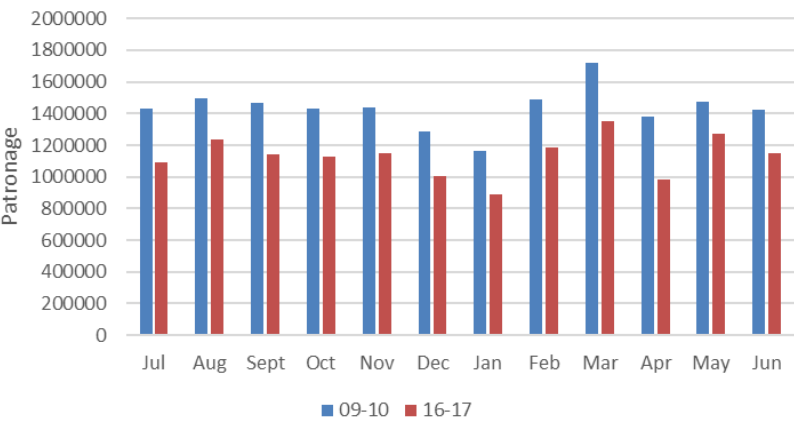


GREATER CHRISTCHURCH	MONTH	QUARTER		YEAR	
	June 2017	Apr-Jun 2017	Apr-Jun 17 v Apr-Jun 16	Year to date	16/17 vs 15/16
Patronage	1,147,095	3,403,416	↓2.4%	13,467,570	↓1.6%
Commerciality ratio	37.07	38.88	↓2.37	40.48	↓0.16
Average passenger trips per weekday	46,857	46,678	↑0.7%	44,790	↓2.4%
Ave passenger trips per weekend day	18,089	18,547	↓7.3%	19,721	↑0.8%

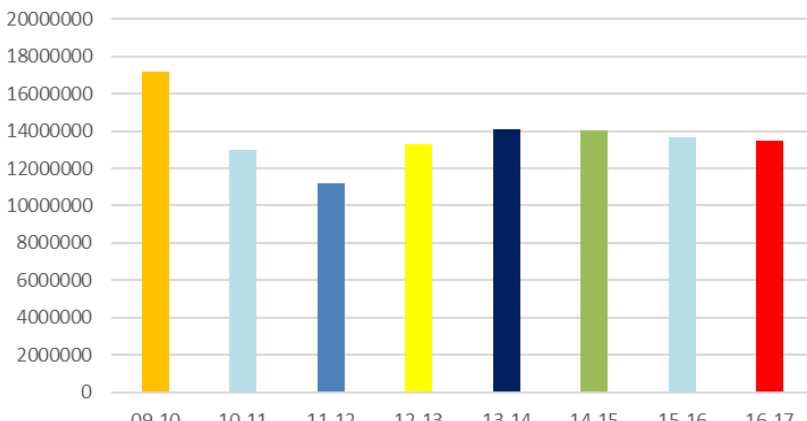
FINANCIALS June 2017	Average fare exc GST	June 2016	Subsidy per passenger	June 2016
Greater Christchurch	\$1.55	\$1.48	\$2.88	\$2.28

PAYMENT TYPE June 2017	Unique Metrocards	Metrocard	Cash	SuperGold card
Greater Christchurch	46,632	75%	15%	10%

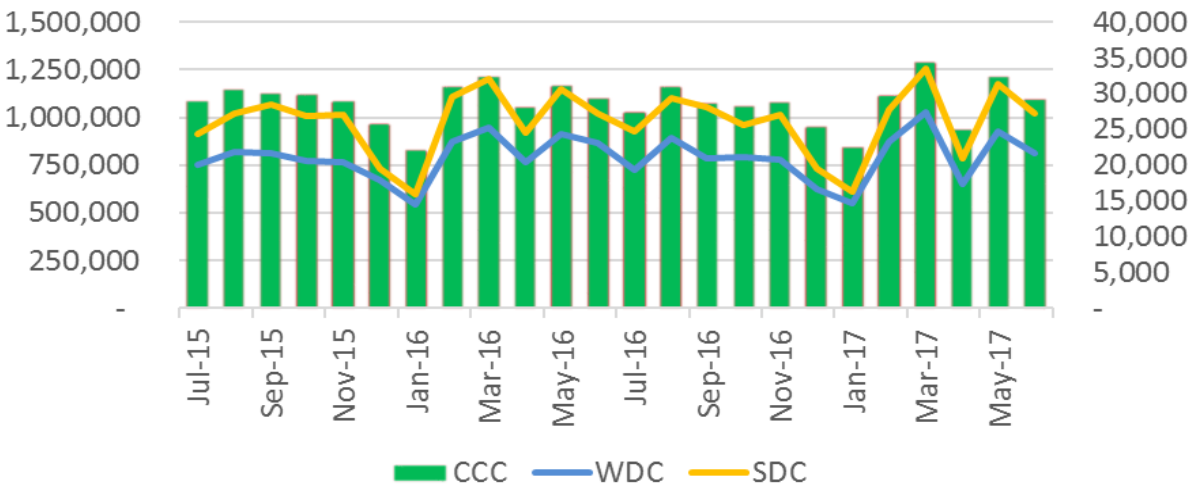
Patronage 09-10 vs 16-17



Patronage 09-16



Patronage by Council



Customer Interaction

Website June 2017			
Total web page views	Accessed by mobile	Accessed by tablet	Accessed by computer
994,940	75%	3%	21%

Social Media Interactions June 2017			
Channel	Views	New Likes	Previous month
Facebook	33,136	71	↑54%
Twitter	3,287	51	↓39%

Mystery Shopper performance results for all bus services June 2017

Current month	Current quarter	Previous quarter
84.3	85.2	82.7

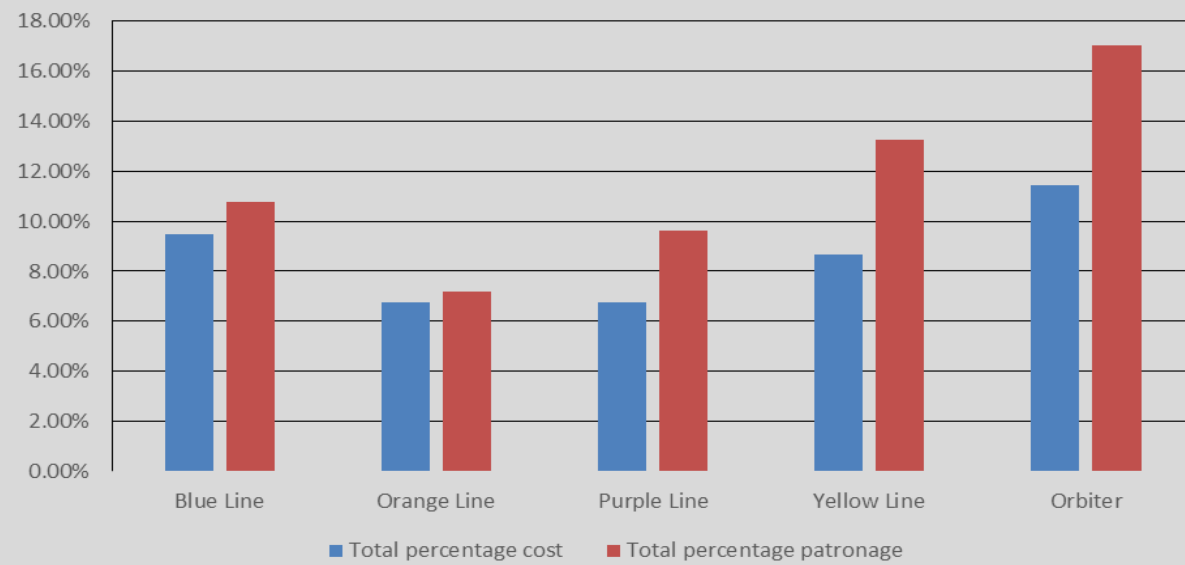
Types of customer feedback in June 2017

Feedback Type	Count	% of total
Complaints	215	0.019%
Compliments	48	0.004%
General Feedback	59	0.005%

PATRONAGE BY COUNCIL	June 2017	June 2016
Christchurch City Council (CCC)	1,098,114	↓0.7%
Selwyn District Council (SDC)	27,311	↓6.0%
Waimakariri District Council (WDC)	21,670	↑0.3%

Route Performance

Metro Lines Cost vs Pax



Route definitions:

Frequent = high patronage

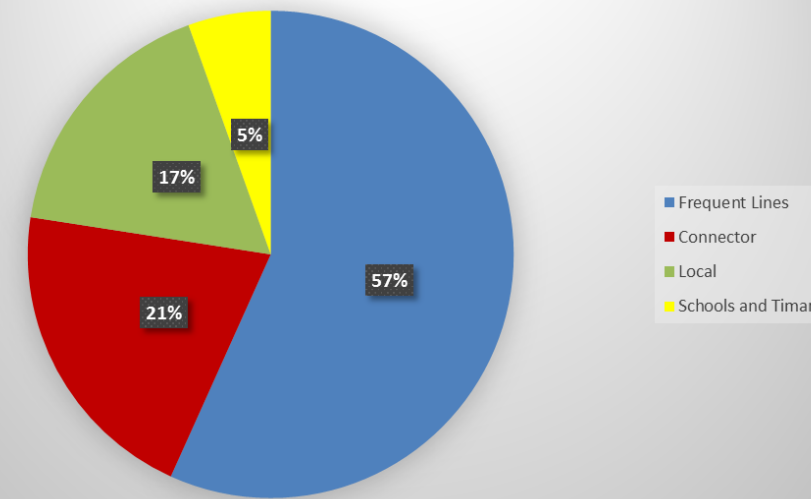
Connector = patronage and coverage

Local = coverage and accessibility

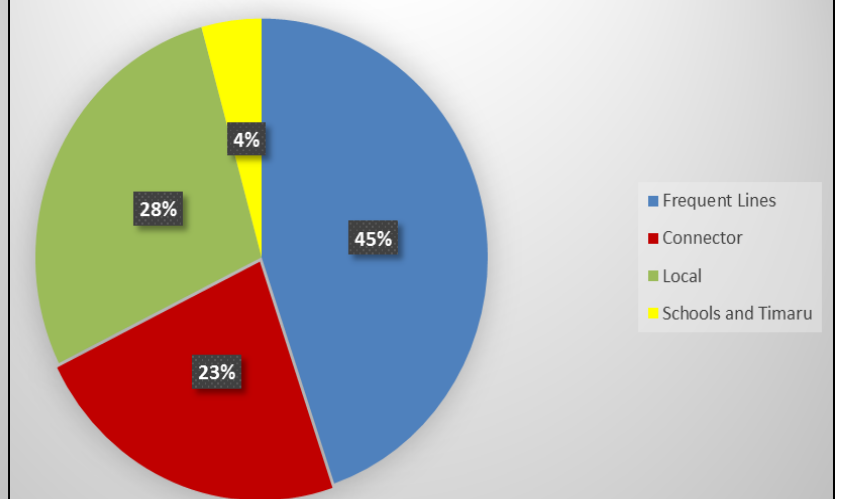
Other = serve specific target markets e.g. schools

PATRONAGE BY TYPE	Frequent	Connector	Local	Schools
June 2017 patronage	645,845	251,429	202,076	47,452
% of total patronage	56.3%	21.9%	17.6%	4.1%
June 2017 vs June 2016	↓3.4%	↑6%	↓1.1%	↑4.1%

Pax per route type

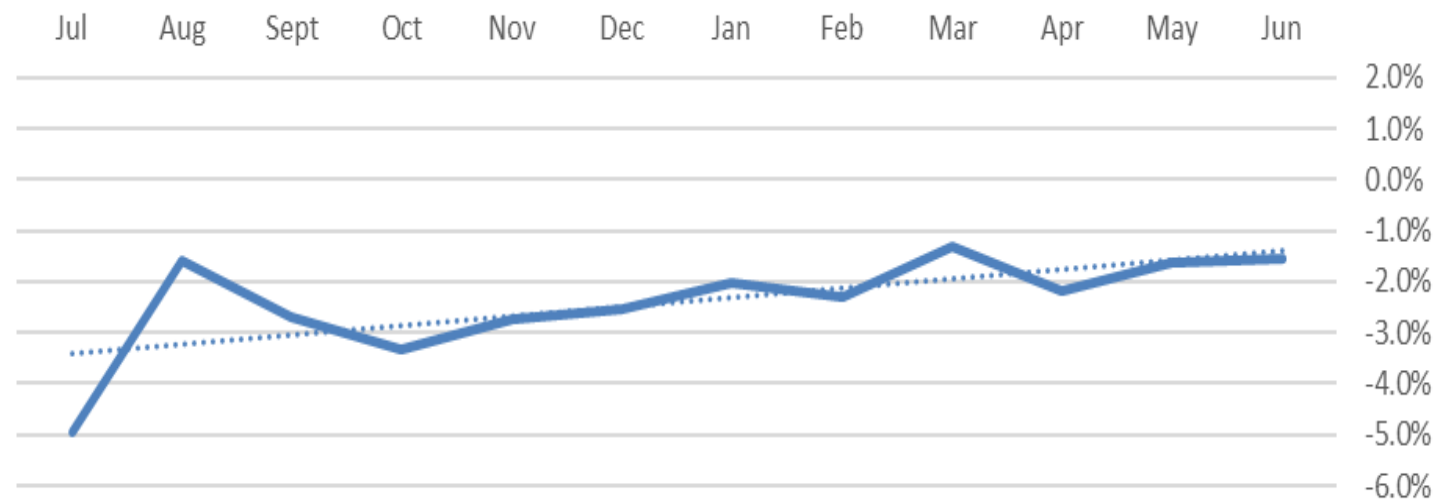


Cost per route type

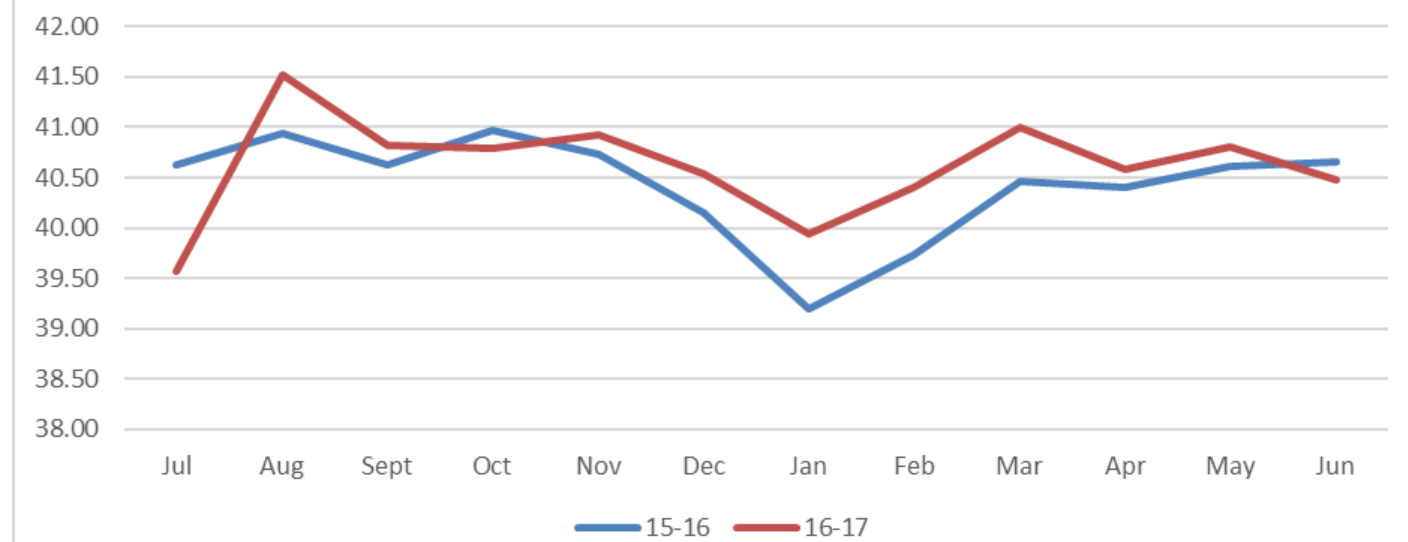


Patronage and Commerciality Trends

YTD Patronage Difference FY16 to FY17



YTD Commerciality Comparison FY16 to FY17



Agenda Item No: 9	Subject Matter: Public excluded report
Report: Greater Christchurch Public Transport Joint Committee	Date of Meeting: 19 July 2017
Report By: Cindy Butt – Environment Canterbury	

Meeting with the public excluded

Recommendation:

That the Greater Christchurch Public Transport Joint Committee:

1. Excludes the public from the following part of the proceedings of this meeting, namely:
 - a) Public excluded Greater Christchurch Public Transport Joint Committee meeting held 21 June 2017

The general subject of the matters to be considered while the public is excluded, the reason for passing this resolution and the specific grounds under section 48(1) of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution are as follows:

General subject of each matter to be considered	Reason for passing this resolution in relation to each matter	Ground(s) under section 48(1) for the passing of this resolution
Public excluded Greater Christchurch Public Transport Joint Committee meeting held 21 June 2017	That good reason exists for not discussing the matter with the public present and is not outweighed by the public interest.	Section 48(1)(a)

This resolution is made in reliance on section 48(1) of the Local Government Official Information and Meetings Act 1987 and the particular interest or interests protected by section 6 or section 7 of that Act which would be prejudiced by the holding of the whole or relevant part of the proceeding of the meeting in public are as follows:

To enable the Council holding the information to carry on, without prejudice or disadvantage, negotiations (including commercial and industrial negotiations).

That appropriate officers remain to provide advice to the Committee.

