

This report uses the Complaint Received Date field to select records using the date range 08/01/2012-08/02/2017. The Description of Incident and Responsibility fields are searched to find the text entered as a combination of quarry, dust and Yaldhurst. Not all activities are entered.

PE Number	Status	Complaint Received Date	Incident Start Date	Incident Start Time	Received After Hours?	Overall Assessment of Event	Event Outcome	Final Comment	Description of Incident	Responsibility	No. Complaints	General Location Description	Territorial Authority	Activities
PE172627	Event Assessment	27/10/2016	27/10/2016	13:00					27/10/2016 04:00pm - Caller reporting quarry dust blowing onto their property this afternoon from Winstone extension on Old West Coast Road. Very little wind, few trucks going past. Told to ring us when an issue, but happens everyday. Need to get them to stop using the entrance road Old West Coast Road. Tuesday heap of dust too. No mitigation happening. On and off this afternoon, must be doing something across the road. Outside CAZ, CHCH-WM CWMS.	Winstone Quarry 233 Old West Coast Rd Yaldhurst	1	Old West Coast Road	Christchurch City Council	
PE172209	Event Assessment	19/09/2016	19/09/2016	11:54						233 Old West Coast Road, Sheffield-Yaldhurst, Christchurch City	1	Old West Coast Road	Christchurch City Council	
PE172283	Event Closed	12/09/2016	12/09/2016	08:00		Event not Substantiated	Noted	NM: Noted for record	12/9/16 dust from winstones quarries over home	Winstone Aggregates 233 Old West Coast Road, Sheffield-Yaldhurst, Christchurch City	1	Old West Coast Road	Christchurch City Council	26/09/2016 Correspondence E-mail sent to James Completed
PE171277	Event Closed	08/08/2016	08/08/2016	15:30		Event not Substantiated	Noted	Dust likely due to grit laid to counter frost on roads. Quarries organised sweepers to clean up road as well. Officer attended. No offence occurring.	08/08/2016 - 3:30pm - Caller advised there is dust all over the road from Whinstone and Blakies quarry out front of 280 Old West Coast Road, Sheffield-Yaldhurst, Christchurch City. It is a big issue today especially when it gets wet and trucks drag the mud out and then dries up it blows everywhere	Winstone Aggregates 233 Old West Coast Rd Christchurch	1	Old West Coast Road, Sheffield-Yaldhurst, Christchurch City	Christchurch City Council	11/08/2016 Pollution - Phone/Email Email to Quarries Completed 11/08/2016 Pollution - Site Visit Attended site to view dust Completed
PE20152291	Event Closed	15/05/2015	15/05/2015	13:40		Event not Substantiated	Noted	Ongoing monitoring with resource consent conditions	Hi. Caller phoned at 13:40 about the Yaldhurst Road Metals Quarry site where excavating has been occurring for the last two weeks. Caller is a truck driver in and out of the site. This morning at 10:00 (before the rain today) the were there and saw water filling the base of the pit. They believe the quarrying depth has extended into the water table. I know there were applications for deeper quarrying, but has anything been granted yet I'm not sure? And it was only to allow closer proximity rather than extension into the water table anyway I thought. Cheers	YALDHURST ROAD METALS QUARRY YALDHURST	1	WEST COAST ROAD, YALDHURST	Christchurch City Council	
PE20122318	Event Closed	26/07/2012	26/07/2012	08:52		Event Forwarded to another Agency	Noted		Customer phoned to express concerns about the Blackstones Quarry, that when the trucks drive up and down Main West Road where it joins to Old West Coast Road, the dust and debris that are coming off are awful. In the winter it is bad because the dust turns to muddy run off and that causes an issue on the roads, and is concerned that they are increasing their tonnage, apparently, by 350% and this would cause the dust discharge to be even worse than it is in the summer months to come, they already have some trouble in the summer in regards to the dust, but she is afraid that this summer, due to the increased yield, the dust problem will be worse.	BLACKSTONE QUARRY YALDHURST	1	MAIN WEST ROAD	Christchurch City Council	
PE20122065	Event Closed	02/07/2012	02/07/2012	09:45		Event not Substantiated	Noted		Blackstone Quarry is now a municipal waste landfill	BLACKSTONE QUARRY YALDHURST	1	OLD WEST COAST ROAD	Christchurch City Council	
PE163000	Event Closed	21/10/2015	21/10/2015	12:00		Event not Substantiated	Provided Education	Unable to attend. Have phoned Winstones and they advised dust mitigation measures were working.	21/10/2015 12:00 - Caller advised they have just driven past Road Metals Quarry on Old West Coast Road (they think) and there are dust clouds coming out all over the road. Caller advised that they slowed right down and had a look and could see the dust was definitely coming from there. It is really windy at the moment.	Winstone Aggregates	1	West Coast Road - Road Metals Quarry - West Coast Road, Yaldhurst	Christchurch City Council	21/10/2015 Pollution - Phone/Email Phone call to Winstones Completed
PE161742	Event Closed	10/09/2015	10/09/2015	15:30		Event not Substantiated	Noted	Unable to attend. Noted for record	15:30 - customer called to report an extreme dust that is currently blowing into the property, through the windows and into the home. It is like a dense fog. They are concerned for their animals (pony, ewes and lambs) outside, and for their own health breathing it in. It is coming off the quarry over the road (looks to be 223 Old West Coast Road). It has been bad for the last 15min. Very fine dust. Caller would like a follow up call to discuss action that was taken/can be taken. FJ - 2nd complaint received - 10.09.2015 1630 Caller reporting a huge dust storm from Winstones Quarry, 233 Old West Coast Rd, Templeton. They have dust blown all over the house and their trees potentially causing major damage. ECan said the effects from the quarry should be less than minor but it's not. The quarry knew a storm was approaching and they should have wet the quarry down. Customer would like someone to contact him	Winstone Aggregates	2	Old West Coast Road	Christchurch City Council	
PE161824	Event Closed	10/09/2015	10/09/2015	15:40		Event not Substantiated	Noted	noted for monitoring officer follow up	Hi. Caller phoned at 10:50 about the dust from the new bare land areas at the quarry immediately to their West on Thursday the 10th Sep at 15:30 in the afternoon. This was when the very strong southerly came through. Caller said no wetting methods were used on site pre-emptively or during the high wind event. Caller had to retreat inside as the dust was stinging their eyes. Caller said Winstone uses wind speed sensing automated sprinklers in the north island and suggests that should be used at this site as well. Cheers.	Winstone Aggregates ?	1	Quarry on Old West Coast Road	Christchurch City Council	
PE172674	Event Assessment	02/11/2016							1/11/16 Email: This is only part of the email, remainder including photos trimmed to C16C/203751. Email gone to Bill and commissioners. Re: Road Dust. Residents have been told Winstones are going to use the Old West Coast Entrance less for their own vehicles... The residents certainly haven't witnessed this. In fact the Heavy Vehicle use of this entrance has only increased, residents now see Higgins trucks (Company brought out by Winstones) coming and going as well as every other contractor in town. More than 3 years ago we took our concerns to Environment Canterbury, that the continued use of Old West Coast Road was going to have an adverse effect to the residents health, as huge volumes of quarry dust was being tracked down the road and inhabiting the air/environment around the area. An Ecan Commissioner at that meeting suggested that we may have to nationally embarrass Winstones to get them to clean their act up. Mistakenly the residents just assumed the CCC and Ecan would just do the right thing and resolve the problem, as you can see from the link below that there has been no environmental improvement in the last 3 years and the residents have endured the problem for the last 5 years. Quarry dust on the Old West Coast Road, https://www.youtube.com/watch?v=rTG_qVfgDy4	Winstones aggregates 233 Old Westcoast road	1	Old West Coast Road	Christchurch City Council	
PE20124056	Event Closed	19/12/2012				Event not Substantiated	Noted		Caller phoned to report an excessive amount of dust coming from the Blackstone Quarry at 325 Old West Coast Road. The Caller lives nearby and the dust has become such an issue that she cannot open her windows and there is also a considerable amount of noise coming from the quarry. The dust has been an on-going issue for the caller but today the dust is particularly bad.	BLACKSTONE QUARRY CHRISTCHURCH	1	OLD WEST COAST ROAD	Christchurch City Council	
PE20140165	Event Closed	16/01/2014				Event not Substantiated	Noted		Dust from Quarry Conservators Road. They are currently building a bund round the quarry and this is causing a lot of dust issues for callers property. he dust is very bad in a NE/NW wind. The site is large at 500 hectare.	FULTON HOGAN CHRISTCHURCH	1	CONSERVATORS ROAD, YALDHURST	Christchurch City Council	
PE20140166	Event Closed	16/01/2014				Event not Substantiated	Noted		Complaint about huge amounts of dust coming from quarry at cnr Springs and Halswell Junction Rds - last year he noticed there were water trucks but none present currently and with high wind, dust is going everywhere.	CCL CHRISTCHURCH	1	CNR SPRINGS & HALSWELL JUNCTION RDS	Christchurch City Council	
PE20140873	Event Closed	25/02/2014				Event Substantiated	Infringement Notice		Sediment being tracked out onto Old West Coast Road from the Winstones quarry exit and causing a dust nuisance issue.	WINSTONE AGGREGATES 302 OLD WEST COAST ROAD, CHRISTCHURCH	1	OLD WEST COAST ROAD	Christchurch City Council	