

**From:** [ECInfo](#)  
**To:** [Mailroom Mailbox](#)  
**Subject:** FW: Long-Term Plan submission form [#51] EMAIL:04932731  
**Date:** Tuesday, 7 April 2015 10:12:50 a.m.  
**Importance:** Low

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Hello Team

This email came in through our Customer Services email. Can you please workflow?

Ngā mihi

Christine

Customer Services

----- Original Message -----

**From:** Woodward Derek  
**Received:** 5/04/2015 4:44 p.m.  
**To:** ECInfo; Environment Canterbury; Services Customer; Services Customer; Webmaster@ecan.govt.nz  
**Subject:** Long-Term Plan submission form [#51]

Your name \* Faye Thompson

Address \*

Postcode

Contact phone number \*

Date Sunday 5 April 2015

Contact details • I do not wish my contact details to be made public

Your submission

Public rail should be established from Rolleston to Christchurch and Rangiora to Christchurch. With the increase in population in both these areas this should be a focus.

To grow use of buses they need to be more reliable. Waiting 25 minutes for an orbiter bus when they should arrive every 10 minutes does not encourage anyone to use buses. Bus lanes on Riccarton road and other bottlenecks are required.

I am not convinced the hub model for buses works. Waiting 15 minutes for a second bus on a cold windy footpath doesn't encourage anyone to use a bus and for the elderly who have trouble getting on and off the buses having to catch more than one bus to get to their destination is a big issue.

What do you want Environment Canterbury to do?

Establish public rail from Rolleston and Rangiora to Christchurch.

Work on making buses more frequent and reliable – including bus lanes for busy routes.

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