

From: [ECInfo](#)
To: [Mailroom Mailbox](#)
Subject: FW: Long-Term Plan submission form [#67] EMAIL:04932884
Date: Friday, 10 April 2015 9:19:53 a.m.
Importance: Low

Hello Team

This email came in through our Customer Services email. Can you please workflow?

Ngā mihi

Christine

Customer Services

----- Original Message -----

From: no-reply@wufoo.com
Received: 9/04/2015 7:45 p.m.
To: ECInfo; Environment Canterbury; Services Customer; Services Customer; Webmaster@ecan.govt.nz
Subject: Long-Term Plan submission form [#67]

Your name * Mrs Anderson

Address *

Postcode

Contact phone number *

Email

Date Monday 14 October 1963

Tick the box if you wish to discuss your submission in person Yes

Your submission

The upgrading to more effective log burners is a very good move for Christchurch and should not be banned altogether as myself I do not want heat pumps. Heat pumps are costly, use more of our power re water and energy levels and do not work when power cuts arise. The upside to burners are that they are a more natural heat can be used when power is cut off and this does happen in winter!.

The reason behind this is that it should be a choice for the people of Canterbury and not dictated to as to what your heating should be. Ecan should also not shorten the time of replacement fires as the average fire warranty is 10 yrs as our previous fire (which we have now upgraded) it was in good working order and did not pollute the air as Trucks and cars do. It has taken a very long time for the Council and Ecan to acknowledge new innovations in log burners which are frankly amazing technology and very effective.

Our replacement of an existing log burner was ridiculously expensive and at the time we were unable to purchase a new innovation log burner as the Council did not permit it. Now after installing a new burner we now see after a very long wait they are approved... Ecan stop punishing those that choose an alternative heat than heat pumps! We should have a choice and the right to choose in our own homes our heating requirements that suit the home and the people within the home for their health and wellbeing.

What do you want Environment Stop short dating products such as log burners for

Canterbury to do?

renewal– the cost to replace an existing one is ridiculous and the process is exhausting!

Look at new innovations and stop being so staunch of "run of the mill" brands.

Make the process of renewal more simplistic for people as replacement is so so expensive.

Be more sympathetic to those who do not want heat pumps!!! and be more open to the public when making decisions on cutting the time in which a product such as the log burner should be in use.