

From: [Louise Ayling](#)
To: [Mailroom Mailbox](#)
Subject: Lower Cashmere Residents" Association Submission
Date: Wednesday, 29 April 2015 10:30:36 p.m.
Attachments: [LCRA Submission Proposed Air Plan May 2015.docx](#)

To who it may concern,

Please attached the submission to Canterbury Air Regional Council from the **Lower Cashmere Residents' Association**.

**Contact details - 13 Marley View Street
Christchurch
021 027 477 11**

Kind regards,

Louise Ayling
On behalf of the **Lower Cashmere Residents' Association**

Submission to Environmental Canterbury Regional Council

Proposed Canterbury Air Regional Plan

Date: 30 May 2015

From: *Lower Cashmere Residents' Association*

The Lower Cashmere Residents' Association wishes to submit the following submission pertaining to the Environment Canterbury Long Term Plan 2015 -2035.

This Submission is presented, in writing, on behalf of the Lower Cashmere Residents' Association (LCRA) raising concerns regarding **Clean Air in relation to the management of industrial air pollution.**

For the past three years, the Lower Cashmere Residents' Association has continued to address on-going odour emission problems being produced from BUPA Care Services at Cashmere View Retirement Village, 72 Rose Street, Christchurch.

BUPA Care Services Cashmere View Retirement Village generates one of the highest number of complaints in the pollution hotline system. This commercial, industrial and seven day a week laundry processing operation is situated in the heart of a L1 residential neighbourhood where there was previously no industrial activity. The operation of this laundry discharges ozone and sodium hypochlorite at ground level into a residential environment. ECan has been unable to defend our property rights or protect residents from the chemical discharges. We don't know the concentration of the chemical discharges that we have been exposed to because no accurate air testing has been undertaken on our properties. With the proliferation of residential retirement homes in Christchurch, we see this problem continuing with on-going complaint response costs to the rate payer (through ECan), unless it is addressed through a rule in the proposed plan.

Following our experiences with BUPA Care Services centralised laundry at Cashmere View Retirement Village, we strongly believe that a rule similar to 7.35 (Dry Cleaning) needs to be put in place to address discharges of ozone, a schedule 4 contaminant and sodium hydroxide, a respiratory irritant. The rule should require the containment and capture of ozone and sodium hydroxide for treatment and discharge through a correctly sized stack.

If a rule such as the one proposed above is not in place, then our experience confirms that in typical Christchurch easterly wind conditions properties on the south western boundaries of this laundry are likely to be effected by the chemical discharge from laundry operations. The laundry will therefore not comply with Rule 7.52.

Affected Neighbours in the Lower Cashmere Residents' Association area and Environment Canterbury have worked together to mitigate this odour matter but the air discharges continue to be unresolved. Residents are constantly reminded that a commercial business has been allowed to be expanded and developed and to operate in a residential area with little consideration for the impact upon the local residential environment.

Lower Cashmere Residents' Association

Representative, Louise Ayling.